



PYLONTECH



Lithium-Iron Phosphate Battery Phantom-S Product Manual

This manual introduces Phantom-S from Pylontech. Please read this manual before you install the battery and follow the instruction carefully during the installation process. Any confusion, please contact Pylontech immediately for advice and clarification.

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1. Safety Precautions



Reminding

- 1) It is very important and necessary to read the user manual carefully (in the accessories) before installing or using battery. Failure to do so or to follow any of the instructions or warnings in this document can result in electrical shock, serious injury, or death, or can damage battery, potentially rendering it inoperable.
- 2) If the battery is stored for long time, it is required to charge them every six months, and the SOC should be no less than 90%;
- 3) Battery needs to be recharged within 12 hours, after fully discharged;
- 4) Do not expose cable outside;
- 5) All the battery terminals must be disconnected for maintenance;
- 6) Please contact the supplier within 24 hours if there is something abnormal.
- 7) Do not use cleaning solvents to clean battery;
- 8) Do not expose battery to flammable or harsh chemicals or vapors;
- 9) Do not paint any part of battery, include any internal or external components;
- 10) Do not connect battery with PV solar wiring directly;
- 11) The warranty claims are excluded for direct or indirect damage due to items above.
- 12) Any foreign object is prohibited to insert into any part of battery.



Warning

1.1 Before Connecting

- 1) After unpacking, please check product and packing list first, if product is damaged or lack of parts, please contact with the local retailer;
- 2) Before installation, be sure to cut off the grid power and make sure the battery is in the turned-off mode;
- 3) Wiring must be correct, do not mistake the positive and negative cables, and ensure no short circuit with the external device;
- 4) It is prohibited to connect the battery and AC power directly;
- 5) The embedded BMS in the battery is designed for 48VDC, please DO NOT connect battery in series;
- 6) Battery system must be well grounded and the resistance must be less than 1Ω ;
- 7) Please ensured the electrical parameters of battery system are compatible to related equipment;
- 8) Keep the battery away from water and fire.

1.2 In Using

- 1) If the battery system needs to be moved or repaired, the power must be cut off and the battery is completely shutdown;
- 2) It is prohibited to connect the battery with different type of battery.

- 1) It is prohibited to put the batteries working with faulty or incompatible inverter;
- 2) It is prohibited to disassemble the battery (QC tab removed or damaged);
- 3) In case of fire, only dry powder fire extinguisher can be used, liquid fire extinguishers are prohibited;
- 4) Please do not open, repair or disassemble the battery except staffs from Pylontech or authorized by Pylontech. We do not undertake any consequences or related responsibility which because of violation of safety operation or violating of design, production and equipment safety standards.

2. Introduction

Phantom-S lithium iron phosphate battery is one of new energy storage products developed and produced by Pylontech, it can be used to support reliable power for various types of equipment and systems. Phantom-S is especially suitable for application scene of high power, limited installation space, restricted load-bearing and long cycle life.

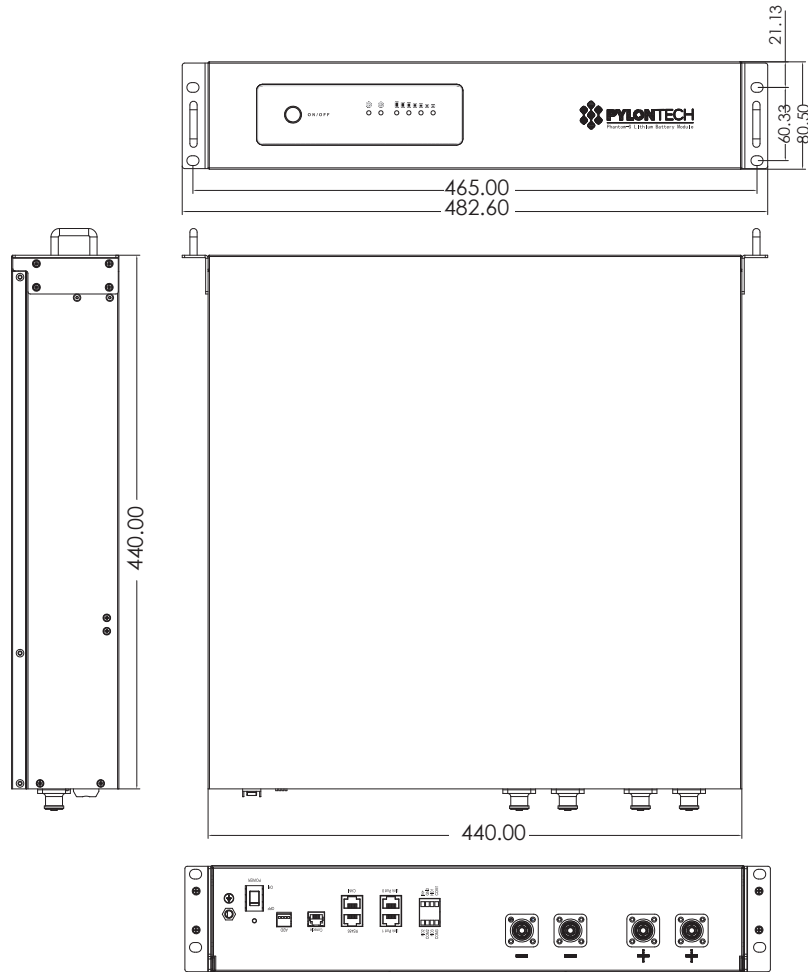
Phantom-S has built-in BMS battery management system, which can manage and monitor cells information including voltage, current and temperature. What's more, BMS can balance cells charging and discharging to extend cycle life.

Multiple batteries can connected in parallel to expand capacity and power in parallel for larger capacity and longer power supporting duration requirements.

2.1 features:

- The whole module is non-toxic, non-polluting and environmentally friendly;
- Cathode material is made from LiFePO₄ with safety performance and long cycle life;
- Battery management system (BMS) has protection functions including over-discharge, over-charge, over-current and high/low temperature;
- The system can automatically manage charge and discharge state and balance current and voltage of each cell;
- Flexible configuration, multiple battery modules can be in parallel for expanding capacity and power
- Adopted self-cooling mode rapidly reduced system entire noise;
The module has less self-discharge, up to 6 months without charging it on shelf, no memory effect, excellent performance of shallow charge and discharge;
- Working temperature range is from -10°C to 50°C, (Charging 0~50°C; discharging -10~50°C) with excellent discharge performance and cycle life;
- Small size and light weight, standard of 19-inch embedded designed module is comfortable for installation and maintenance;

2.2 Specifications

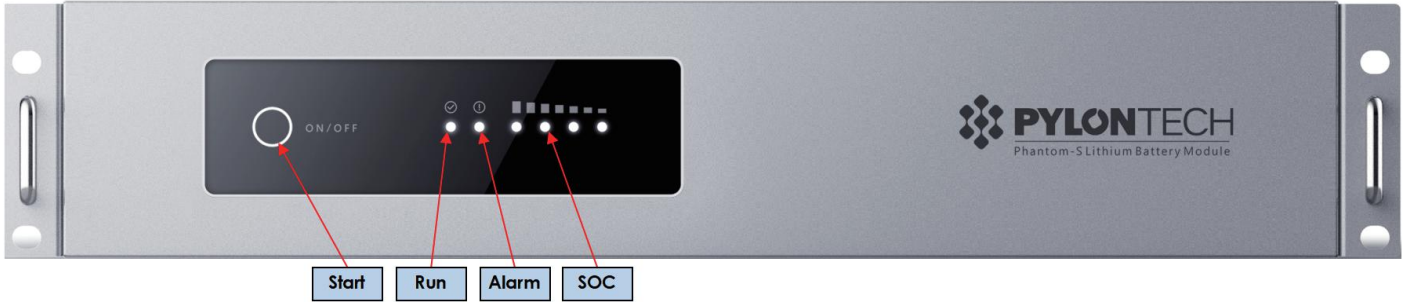


Basic Parameters	Phantom-S
Nominal Voltage (V)	48
Nominal Capacity (Wh)	2400
Usable Capacity (Wh)	2200
Dimension (mm)	440*440*88.5
Weight (Kg)	24
Discharge Voltage (V)	45 ~ 53.5
Charge Voltage (V)	52.5 ~ 53.5
Recommend Charge/Discharge Current (A)	25
Max. Charge/Discharge Current (A)	50
Peak Charge/Discharge Current (A)	100A@15sec
Communication	RS232, RS485, CAN
Configuration (max. in 1 battery group)	8pcs
Working Temperature	0°C~50°C Charge
	-10°C~50°C Discharge
Shelf Temperature	-20°C~60°C
Certification	TÜV / CE / UN38.3
Design life	10+ Years (25°C/77°F)
Cycle Life	>6,000 25°C

2.3 Equipment Interface Instruction

This section details the front and back panel of the interface functions.

PHANTOM Product Front Interface



Start Button

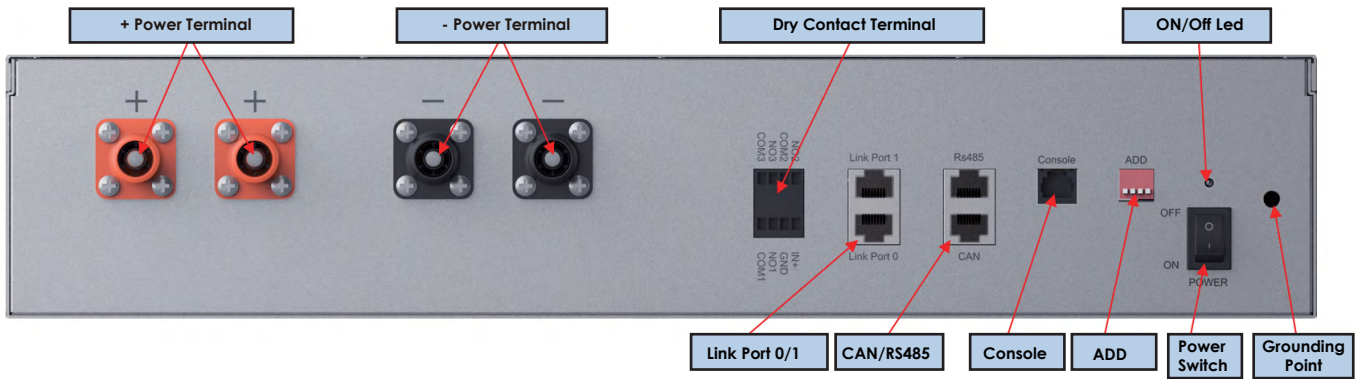
After turn on the Power Switch (back face), touch it 3sec to start up the battery, or touch 3sec to turn the battery into sleep mode (Soft-start/shut down).

LED Status Indicators (Run, Alarm, SOC)

LED Indicator

Condition	RUN	Alarm	1	2	3	4
Power off	-	-	-	-	-	-
Power on	●	●	●	●	●	●
Idle/Normal	●	-	-	-	-	-
Charge	●	-	Show soc; highest LED flash			
			on: 0.5s; off 0.5s			
Discharge	●	-	Show soc			
Alarm	ALR: ●; Other LEDs are same as above.					
System	-	●	-	-	-	-
●/●	ON					
●	flash, on: 0.3s; off: 3.7s					
●/●	flash, on:0.5s; off: 1.5s					

PHANTOM Product Back Interface



Power Switch

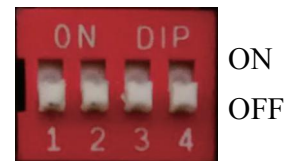
Power Switch: BMS standby, no power output

RUN

RUN LED: to show the Power Switch is ON, and the equipment has electricity.

ADD Switch (5)

ADD Switch: 4 ADD switches, **Dip1** to definite different baud rate (0 is 115200, 1 is 9600). Nether position is OFF, means "0". Upper position is ON, means "1". "0000" setup the baud rate 115200, and "1000" setup the baud rate 9600. **The settings will be active only after restart the battery.**



The slave battery's address will be assigned automatically. 1 master battery can supervise 7 slave batteries (maximum 8 batteries in each battery group). Multiple battery group should setup the master batteries' ADD switch. (Refer to Chapter 4 / D)

Dip2	Dip3	Dip4	Group Address Number
0	0	0	0 th : Single battery group's master battery should setup as this.
1	0	0	1 st : 1 st battery group's master battery should setup as this.
0	1	0	2 nd : 2 nd battery group's master battery should setup as this.
1	1	0	3 rd : 3 rd battery group's master battery should setup as this.
0	0	1	4 th : 4 th battery group's master battery should setup as this.
1	0	1	5 th : 5 th battery group's master battery should setup as this.
0	1	1	6 th : 6 th battery group's master battery should setup as this.
1	1	1	7 th : 7 th battery group's master battery should setup as this.

Console

Console Communication Terminal: (RJ11 port) follow RS232 protocol, for manufacturer or professional engineer to debug or service.

CAN

CAN Communication Terminal: (RJ45 port) follow CAN protocol, for output batteries information.

RS485

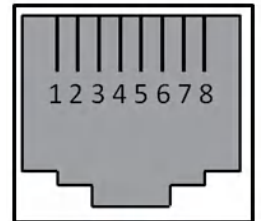
R485 Communication Terminal: (RJ45 port) follow RS485 protocol, for output batteries information.

Link Port 0, 1

Link Port 0, 1 Communication Terminal: (RJ45 port) follow RS485 protocol, for communication between multiple parallel batteries.

Definition of RJ45 Port Pin

No.	RS485 Pin	CAN Pin
1	--	--
2	--	GND
3	--	--
4	--	CANH
5	--	CANL
6	GND	--
7	RS485A	--
8	RS485B	--



RJ45 Port



RJ45 Plug

Definition of RJ11 Port Pin

No.	RS232 Pin
1	GND
2	TXD
3	RXD
4	GND



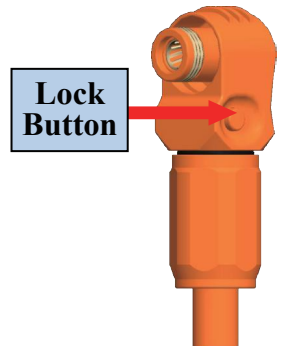
RJ11 Port



RJ11 Plug

Power Terminals

Power cable terminals: there are two pair of terminals with same function, one connect to equipment, the other one paralleling to other battery module for capacity expanding. For each single module, each terminal can achieve charging and discharging function. For power cables uses water-proofed connectors. It must keep pressing this Lock Button before pulling out the power plug.



Dry Contact Terminal

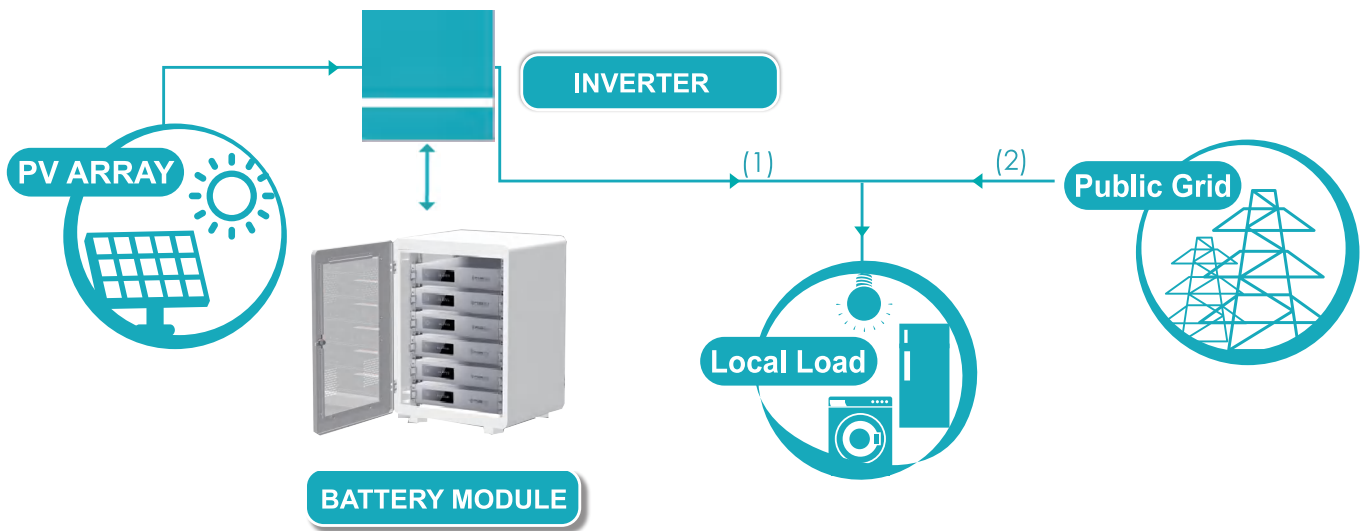
Dry Contact Terminal: provided 1 way input and 3 ways output dry contact signal.

BMS function

Protection and Alarm	Management and Monitor
Charge/Discharge End	Cells Balance
Charge Over Voltage	Intelligent Charge Model
Charge/Discharge Over Current	Capacity Retention Calculate
High/Low Temperature	Administrator Monitor
Short Circuit	Operation Record
Power Cable Reverse	

3. Safe handling of lithium batteries Guide

3.1 Schematic Diagram of Solution



3.2 Explanation of Symbols

DANGER

DANGER LOW DC VOLTAGE INSIDE
DANGER ARC FLASH & SHOCK HAZARD

- * Do not disconnect or disassemble by non-professional personnel.
- * Do not drop, deform, impact, cut or spearing with a sharp object.
- * Do not place at a children or pet touchable area.
- * Do not place near open flame or flammable material.
- * Do not cover or wrap the product case.
- * Do not sit or put heavy things on battery.
- * Do not touch the leaking liquid.
- * Avoid of direct sunlight.
- * Avoid of moisture or liquid.
- * The product Ingress Protection (IP) class is IP20.
- * Make sure the grounding connection set correctly before operation.
- * Follow the product manual to make wiring connection.
- * If leaking, fire, wet or damaged, switch off the breaker on DC side and stay away from battery.
- * Contact your supplier within 24 hours if anything failure happens.

3.3 Tools

The following tools are required to install the battery pack



Wire cutter



Crimping modular Plier



Screw driver

NOTE

Use properly insulated tools to prevent accidental electric shock or short circuits.

If insulated tools are not available, cover the entire exposed metal surfaces of the available tools, except their tips, with electrical tape.

3.4 Safety Gear

It is recommended to wear the following safety gear when dealing with the battery pack



Insulated gloves



Safety goggles



Safety shoes

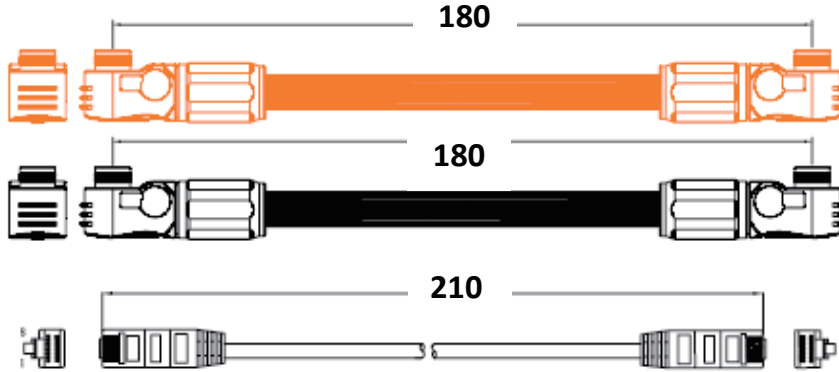
4. Installation

4.1 Package Items

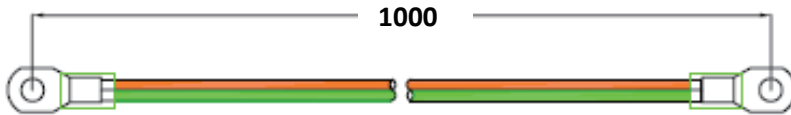
Unpacking and check the Packing List

1) For battery module package:

Two power cables and one communication cable for each battery package:

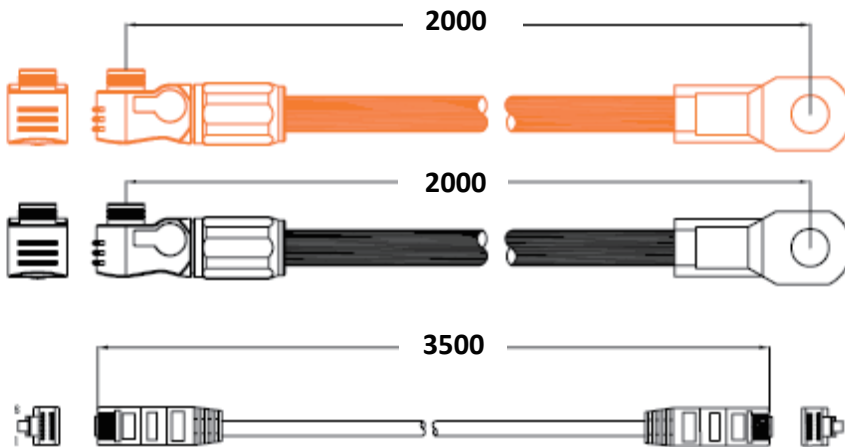


Grounding cable:



2) For battery system connects to inverter:

Two long power cables (current capacity 120A) and one communication cable for each energy storage system:



NOTE

These three long cables are **NOT in battery package**, they are in another **extra small cable box**.
If there is anything missed please contact dealer.

4.2 Installation Location

Make sure that the installation location meets the following conditions:

- ◆ The area is completely water proof.
- ◆ The floor is flat and level.
- ◆ There are no flammable or explosive materials.
- ◆ The ambient temperature is within the range from 0°C to 50°C.
- ◆ The temperature and humidity is maintained at a constant level.
- ◆ There is minimal dust and dirt in the area.

CAUTION

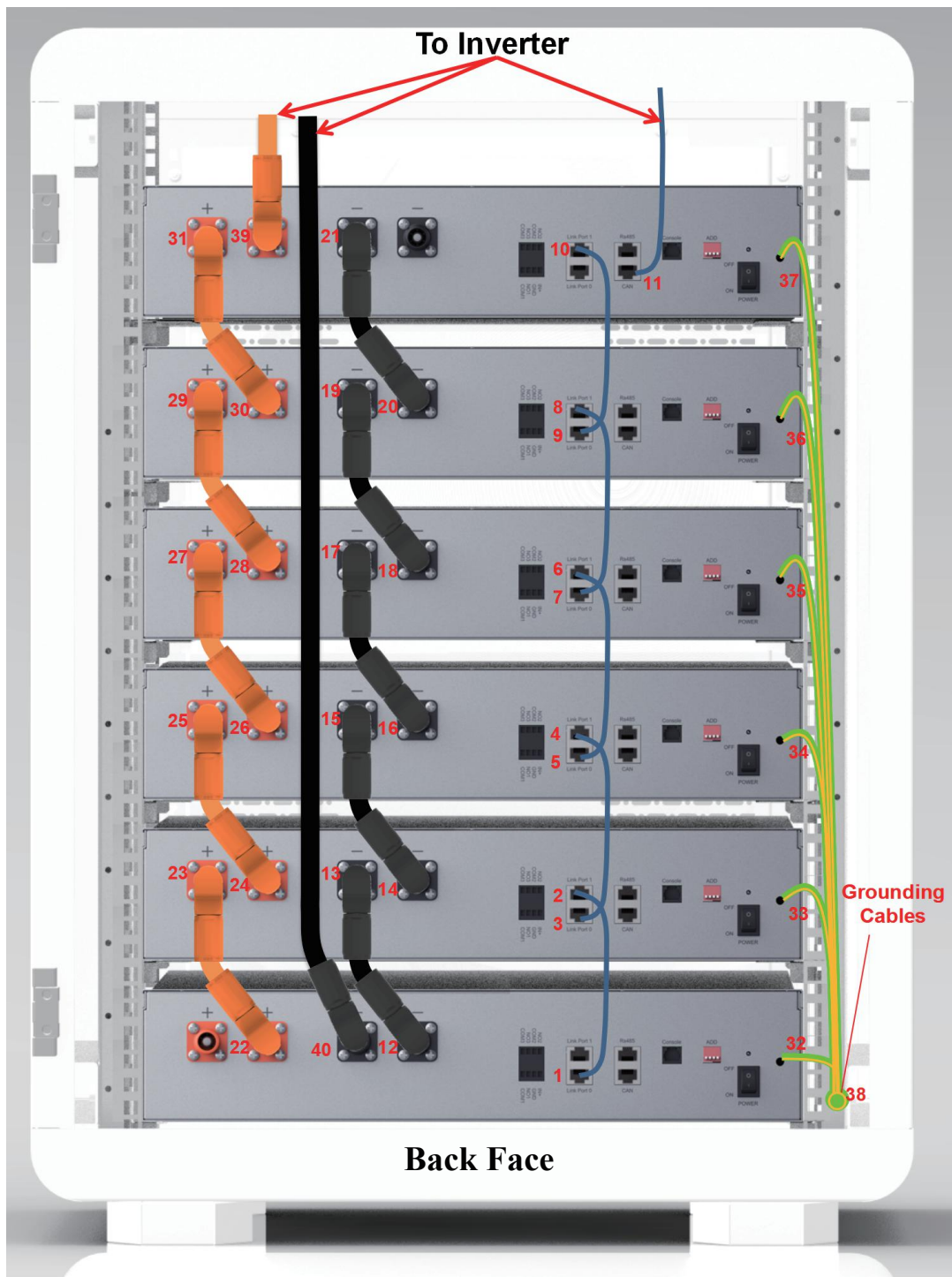


If the ambient temperature is outside the operating range, the battery pack stops operating to protect itself. The optimal temperature range for the battery pack to operate is 0°C to 50°C. Frequent exposure to harsh temperatures may deteriorate the performance and life of the battery pack.

4.3 Installation

A. Put battery modules into cabinet and connect the cables:

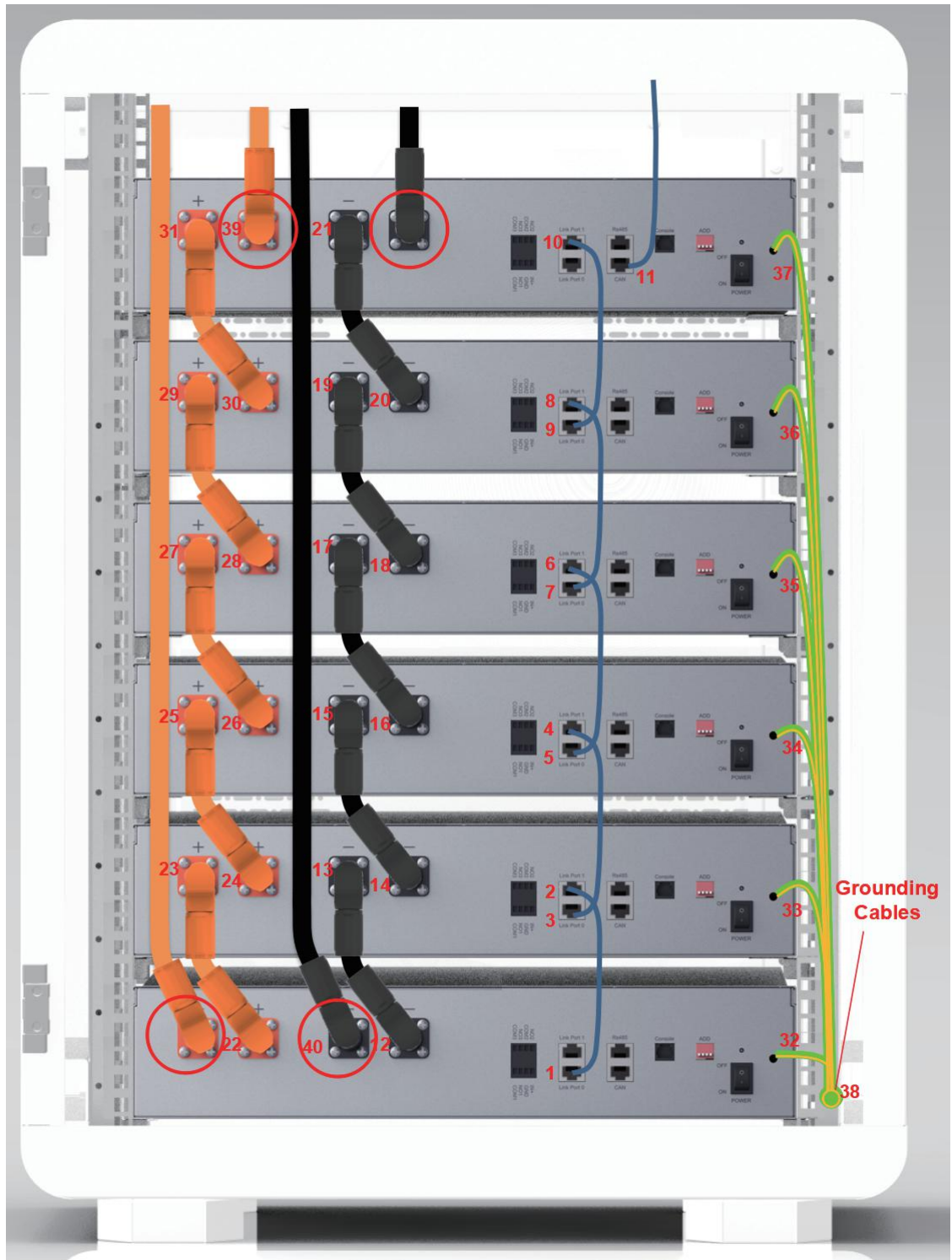




- ① Put the battery into the cabinet;
- ② Drive the 4 pcs screws;
- ③ Connect the cables between battery modules
- ④ Connect the cables to inverter



The power cables' current capacity is **120A**. If the battery string's current over this limit, it must configure 2 pare external power cables to reach **240A**.

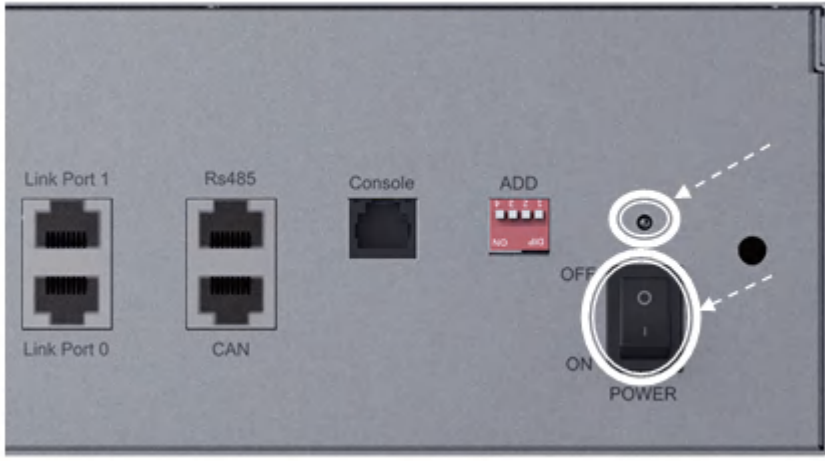


B. Power On

Double check all the power cable and communication cable.

(1) Switch power on

Switch on all the battery modules and the green LED light below will be on:



(2) The one with **empty Link Port 0** is the **Master Battery** Module, others are slaves:



(3) Touch the **start button** of **master battery** to power on, all the battery LED light will be on one by one from the Master battery:

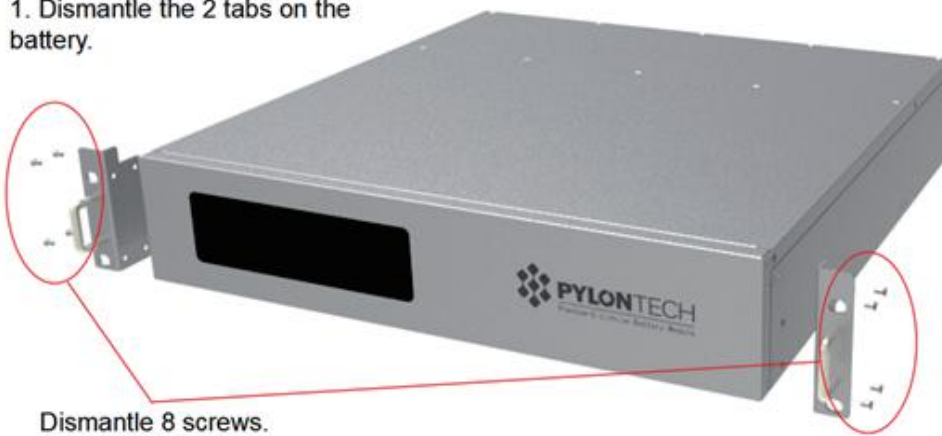




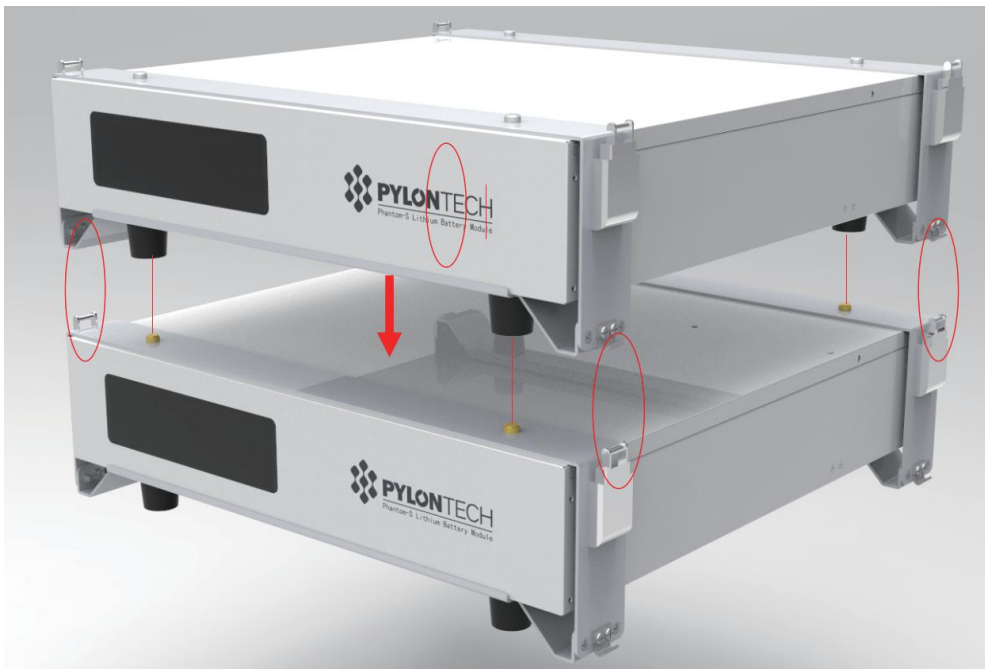
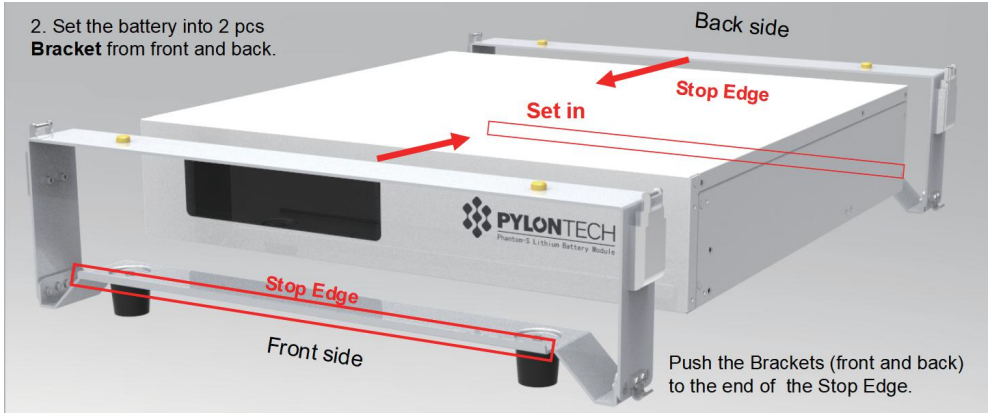
If all the battery LED lights on, and then off, which means the battery system is good and working.

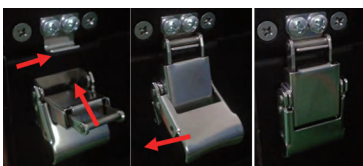
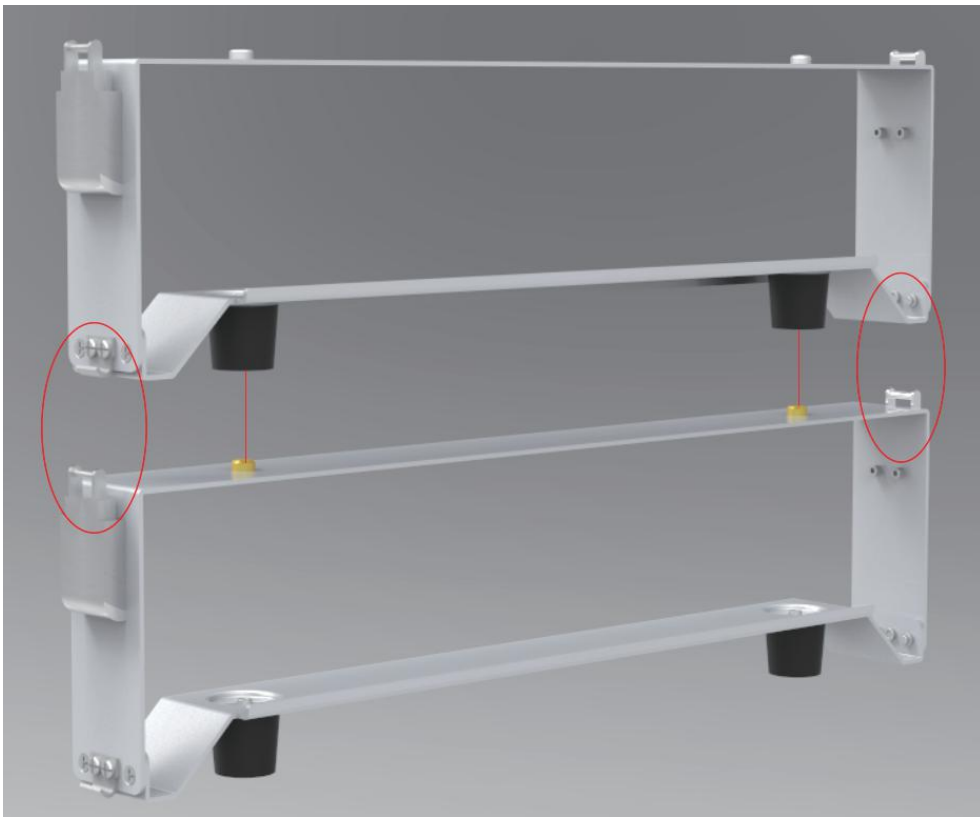
B. Installation with bracket:

1. Dismantle the 2 tabs on the battery.



Dismantle 8 screws.





Aim at the 4 pare of Location Pin and Location Hole, stack the batteries together. And hasp the 4 agraffes together.

Maximum 4 batteries can be athwart stacked:



One or two batteries can be sidelong stacked :



Cables connection and batteries system start are same as cabinet installation.

NOTE

After installation, do not forget to register online for full warranty:

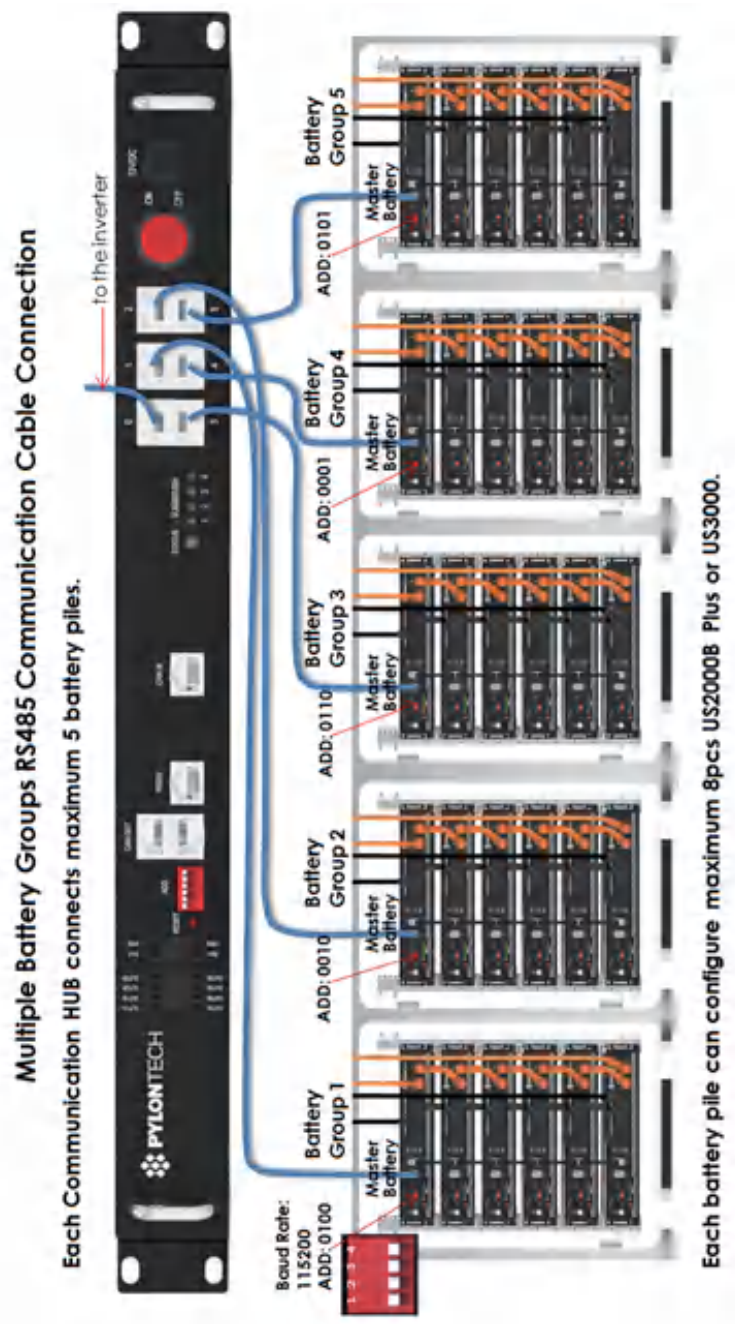
www.pylontech.com.cn/service/registration



NOTE

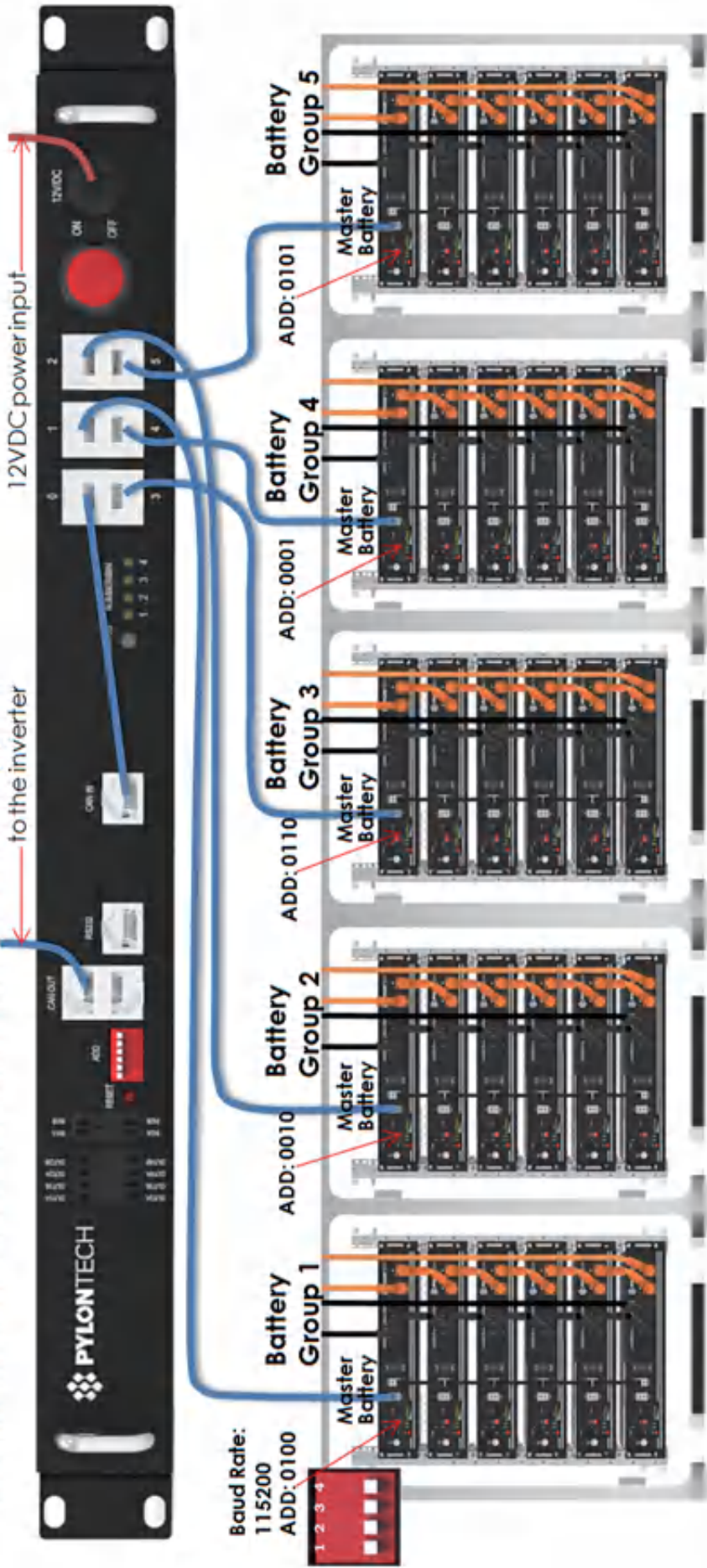
- To start the system, if has grid power, it should turn on the inverter at first, to avoid current pulse of the inverter add on the battery bank.
- Between battery bank and inverter should install breaker to protect system safety.
- All the installation and operation must follow local electric standard.

C. Multiple Battery Groups CAN/RS485 Communication Cable Connection



Multiple Battery Groups CAN Communication Cable Connection

Each Communication HUB connects maximum 5 battery piles.



Each battery pile can configure maximum 8pcs US2000B Plus or US3000.

5. Trouble Shooting Steps

5.1 Problem determination based on:

- 1) Whether the battery can be turned on or not;
- 2) If battery is turned on, check the red light is off, flashing or lighting;
- 3) If the red light is off, check whether the battery can be charged/discharged or not.

5.2 Preliminary determination steps:

- 1) Battery cannot turn on, switch on the lights are all no lighting or flashing.

If the battery external switch is ON, the RUN light is flashing, and the external power supply voltage is 48V or more, the battery still unable to turn on, please contact distributor.

- 2) *The battery can be turned on, but red light is lighting, and cannot charge or discharge. If the red light is lighting, that means system is abnormal, please check values as following:*

- a) Temperature: Above 50°C or under -10°C, the battery could not work.

Solution: to move battery to the normal operating temperature range between -10°C and 50°C

- b) Current: If current is greater than 100A, battery protection will turn on.

Solution: Check whether current is too large or not, if it is, to change the settings on power supply side.

- c) High Voltage: If charging voltage above 54V, battery protection will turn on.

Solution: Check whether voltage is too high or not, if it is, to change the settings on power supply side.

- d) Low Voltage: When the battery discharges to 44.5V or less, battery protection will turn on.

Solution: Charge the battery for some time, the red light turn off

Excluding the four points above, if the faulty is still cannot be located, turn off power switch of the battery and repair.

5.3 The battery cannot be charged or discharged

- 1) Cannot be charged:

Disconnect the power cables, measure voltage on power side, if the voltage is 53~53.5V, restart the battery, connect the power cable and try again, if still not work, turn off battery and contact distributor .

- 2) Unable to discharge:

Disconnect the power cables and measure voltage on battery side, if it is <44.5V, please charge the battery; if voltage is above 48V and still cannot discharge, turn off battery and contact distributor.

6. Emergency Situations

1. Leaking Batteries

If the battery pack leaks electrolyte, avoid contact with the leaking liquid or gas. If one is exposed to the leaked substance, immediately perform the actions described below.

Inhalation: Evacuate the contaminated area, and seek medical attention.

Contact with eyes: Rinse eyes with flowing water for 15 minutes, and seek medical attention.

Contact with skin: Wash the affected area thoroughly with soap and water, and seek medical attention.

Ingestion: Induce vomiting, and seek medical attention.

2. Fire

NO WATER! Only dry powder fire extinguisher can be used; if possible, move the battery pack to a safe area before it catches fire.

3. Wet Batteries

If the battery pack is wet or submerged in water, do not let people access it, and then contact Pylontech or an authorized dealer for technical support.

4. Damaged Batteries

Damaged batteries are dangerous and must be handled with the utmost care. They are not fit for use and may pose a danger to people or property. If the battery pack seems to be damaged pack it in its original container, and then return it to Pylontech or an authorized dealer.

NOTE

Damaged batteries may leak electrolyte or produce flammable gas. If such damage occurs, please contact Pylontech: service@pylontech.com.cn



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