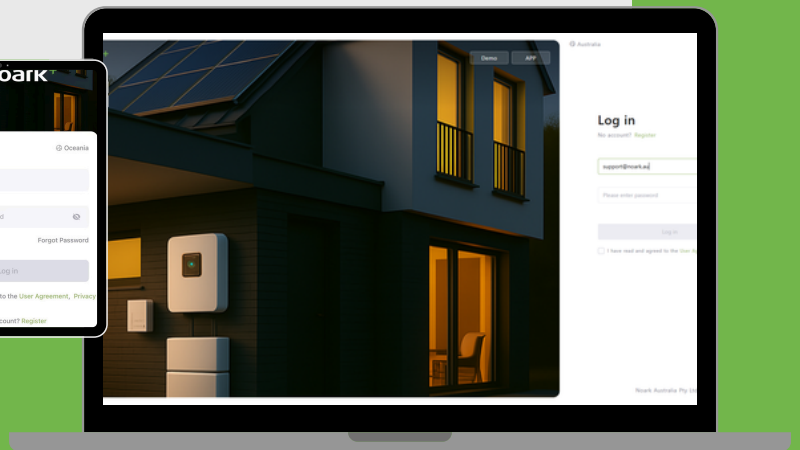
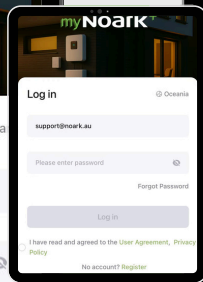
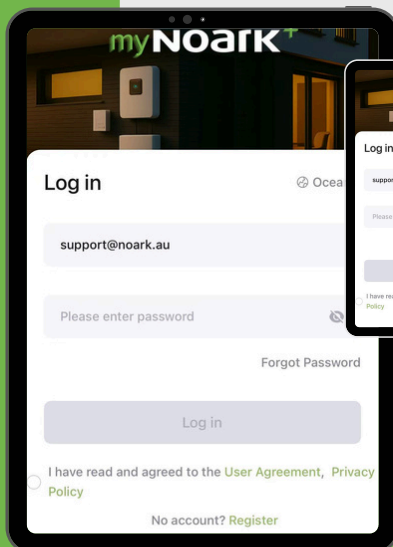
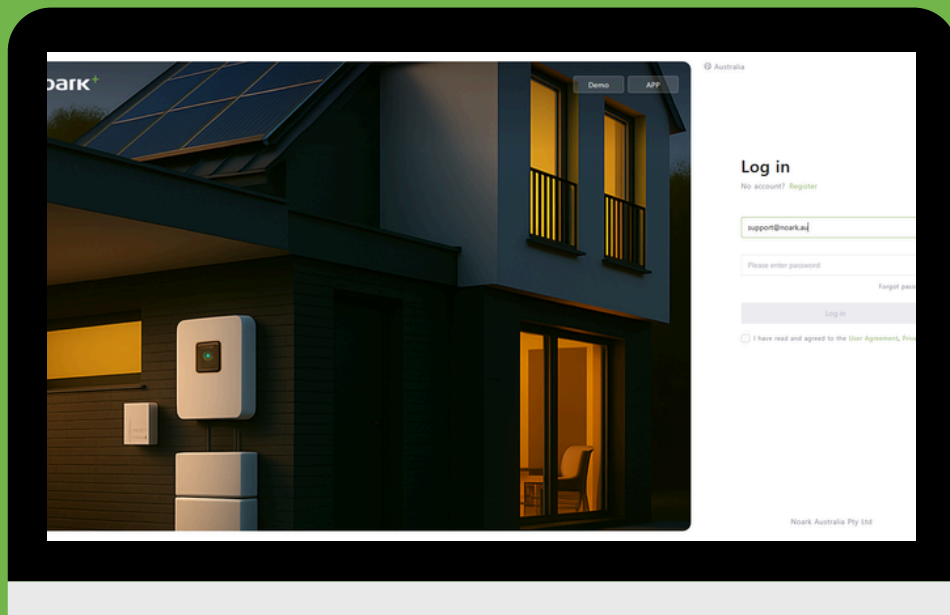


myNoark+ WEB Cloud User Manual



COPYRIGHT STATEMENT

This manual is the intellectual property of NOARK AUSTRALIA PTY LTD and is protected under applicable copyright laws. All rights are reserved. It is imperative that this manual be retained for reference and that all safety precautions and operational procedures outlined herein are strictly observed. The product must not be operated prior to a thorough review of this manual.

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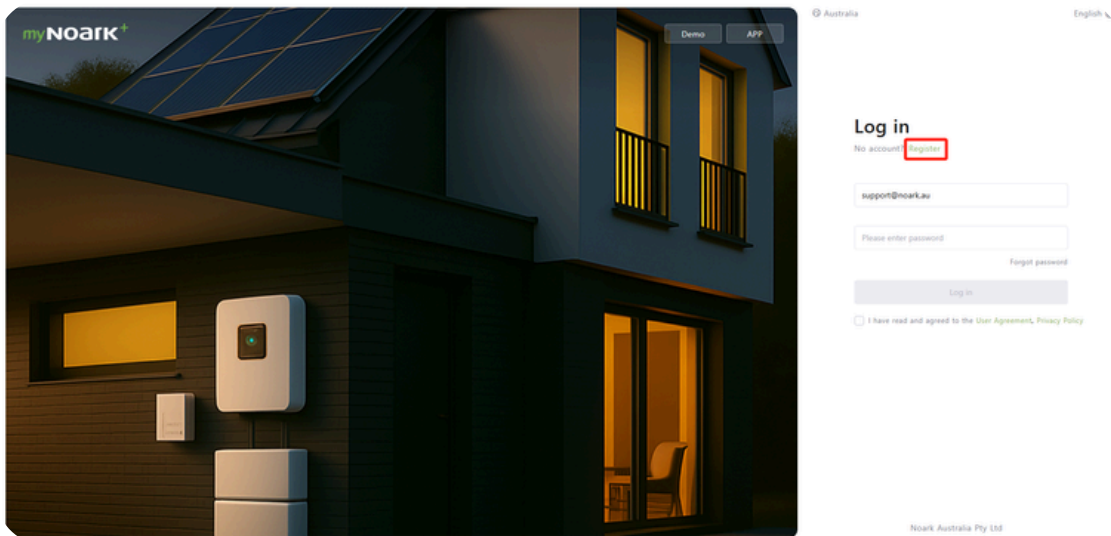
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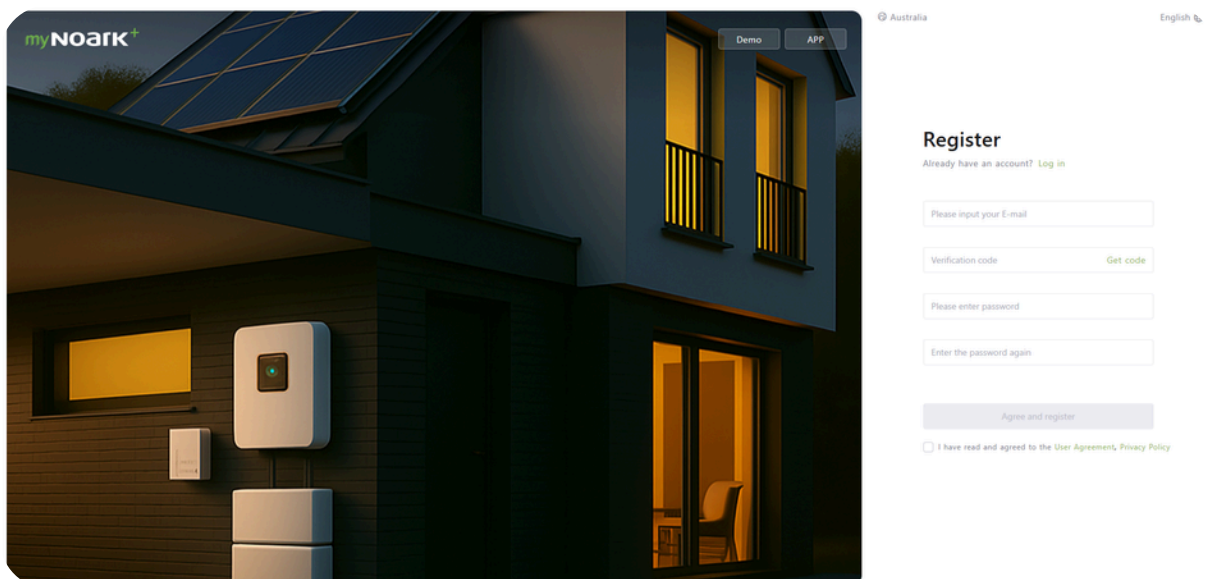
ACCOUNT MANAGEMENT

1.1. REGISTRATION

To access the web-based management platform, navigate to <http://mynoarkplus.au/login> using your browser. On the login screen, select 'Sign Up' to proceed to the registration page.



Provide a valid email address to receive the verification code. Once you have filled in the required registration details, create a secure password. To proceed, review the user agreement, tick the checkbox to confirm your acceptance, and then click 'read and agreed' to complete the process.



ACCOUNT MANAGEMENT

1.2. REQUESTING USER LEVEL ACCESS CHANGE

If you are an installer and have already created an account on the myNoark+ platform, your account may initially be set to a basic user level with limited access. To request elevated permissions—such as the ability to modify system parameters, perform remote inverter upgrades, and access additional installer functions—please contact us at support@noark.au to apply for installer access.

1.3. FORGOT PASSWORD

Click 'Forgot password' at lower right corner on the Login page to access the Reset Password page.

Log in

No account? [Register](#)

support@noark.au

Please enter password

[Forgot password](#)

Log in

I have read and agreed to the [User Agreement](#), [Privacy Policy](#)

Password Recovery

[Back to Login](#)

Please input your E-mail

Verification code

[Get code](#)

Please enter password

Enter the password again

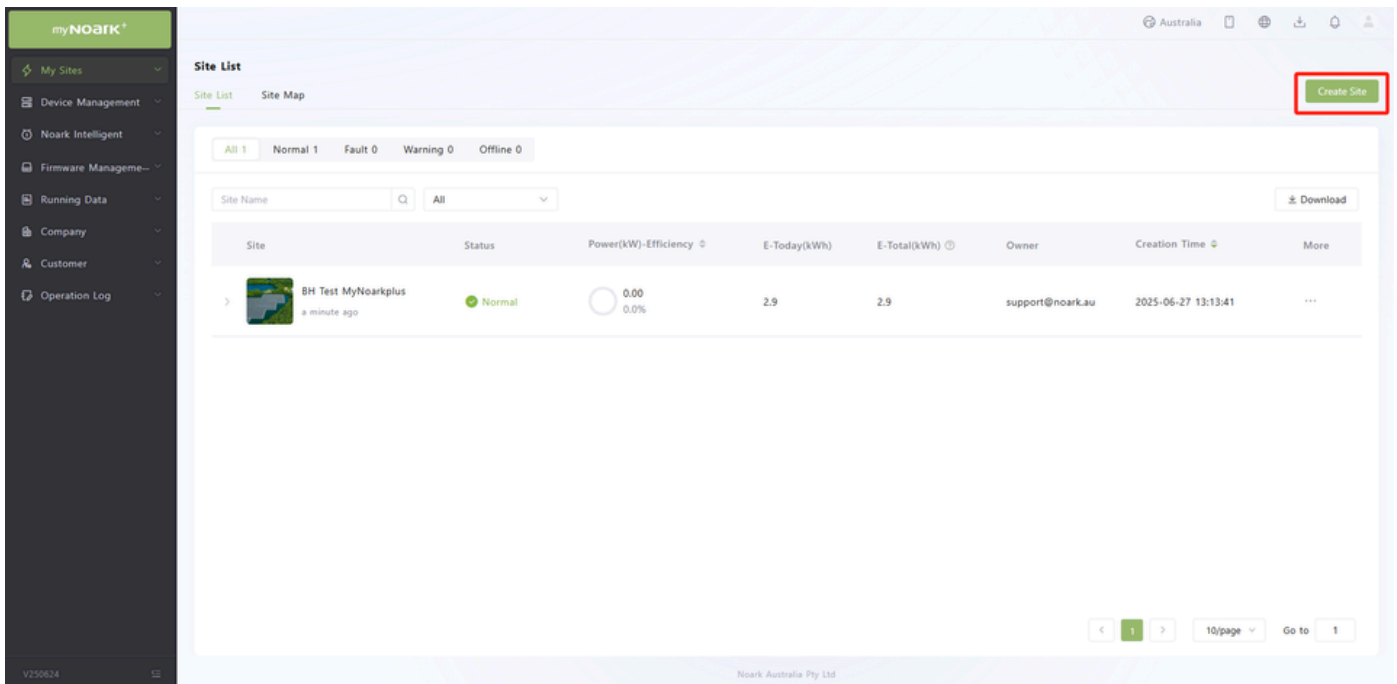
Confirm

Enter your e-mail address to receive the verification code. Then, enter the verification code, choose your new password, and click 'Confirm' to set the new password

PLANT MANAGEMENT

2.1. CREATING A PLANT

a) From right hand side, click on “Create Site” to create a new plant



b) Enter the Dongle Number (SN) and password located on the Wi-Fi dongle label, then click the 'Next'.

● Please find the SN and Key on the label of dongle ?

SN *

Dongle SN

Key *

Dongle Key



Wi-Fi Stick
P/N: EGE-0009-M5
S/N: E4501****001
KEY: QDRB **** WHNV BYAY

PLANT MANAGEMENT

c) Enter plant name, total capacity kWp, cumulative power generation offset, correct commissioning date for warranty registration of the inverter.

You can also enter the installation address of the plant in the address input box on the map to locate the specific installation location or you can use the map to select the correct installation address.

Create Plant ×

✓ Add Device — 2 **Plant Info.** — 3 Revenue Info. — 4 Contacts

Plant Name *
BH Testing NOARK

Plant Picture
+ The file format must be JPG, JPEG, PNG, and size can not exceed 3MB

Capacity *
Please input installed capacity. kWp

Cumulative power generation offset ☺
Please input kWh

Commissioning Date *
2025-05-26

d) please confirm if the time zone of the plant is correct. If it is not, please change it. Finally, click 'Next'.

PLANT MANAGEMENT

93 Kingsway, Beverly Hills NSW, Australia

Longitude and latitude:
151.101019,-33.964563

Address: Hurstville NSW 2220, Australia

region *

Australia New South Wales Hurstville

Time Zone *

(UTC+10:00)Canberra,Melbourne,Sydney

Check whether the selected time zone is correct

e) Select your currency, your total investment, and your preferred Valuation Method.
Note: The Time of Price option is only available for wholesale electricity market retailer only.

Create Plant

✓ Add Device — ✓ Plant Info. — 3 Revenue Info. — 4 Contacts

Currency *

\$

Total Investment

0 \$

Valuation Method *

Constant Price Time of use price

Please input gains. \$/kWh

PLANT MANAGEMENT

f) Enter the name of the user who is going to manage the system, their phone number, and e-mail.

Create Plant ✕

✓ Add Device — ✓ Plant Info. — ✓ Revenue Info. — 4 Contacts

Manager *

Phone *

E-mail

2.2. ADDING A DEVICE

‘In the menu, first click ‘My Sites’, then ‘Site List’. Select the plant that need to add dongle from the site list. Click the ‘More (...)’ button and Select “Add Dongle”

The screenshot shows the 'myNOARK' interface. On the left is a navigation menu with 'Site List' highlighted (1). The main area is titled 'Site List' (2) and contains a table of sites. The first site, 'BH Test MyNoarkplus' (3), is highlighted with a red box. A 'More' button (4) is visible next to it, which has opened a dropdown menu (5) containing the option 'Add Dongle'.

Site	Status	Power(kW)-Efficiency	E-Today(kWh)	E-Total(kWh)	Owner	Creation Time	More
BH Test MyNoarkplus a minute ago	Normal	0.00 0.0%	2.9	2.9	support@noark.au	2025-06-27 13:13:41	More

PLANT MANAGEMENT

Input the dongle serial number SN and password of the Data Logger to be connected, and finally 'Confirm'.

Add Dongle ✕

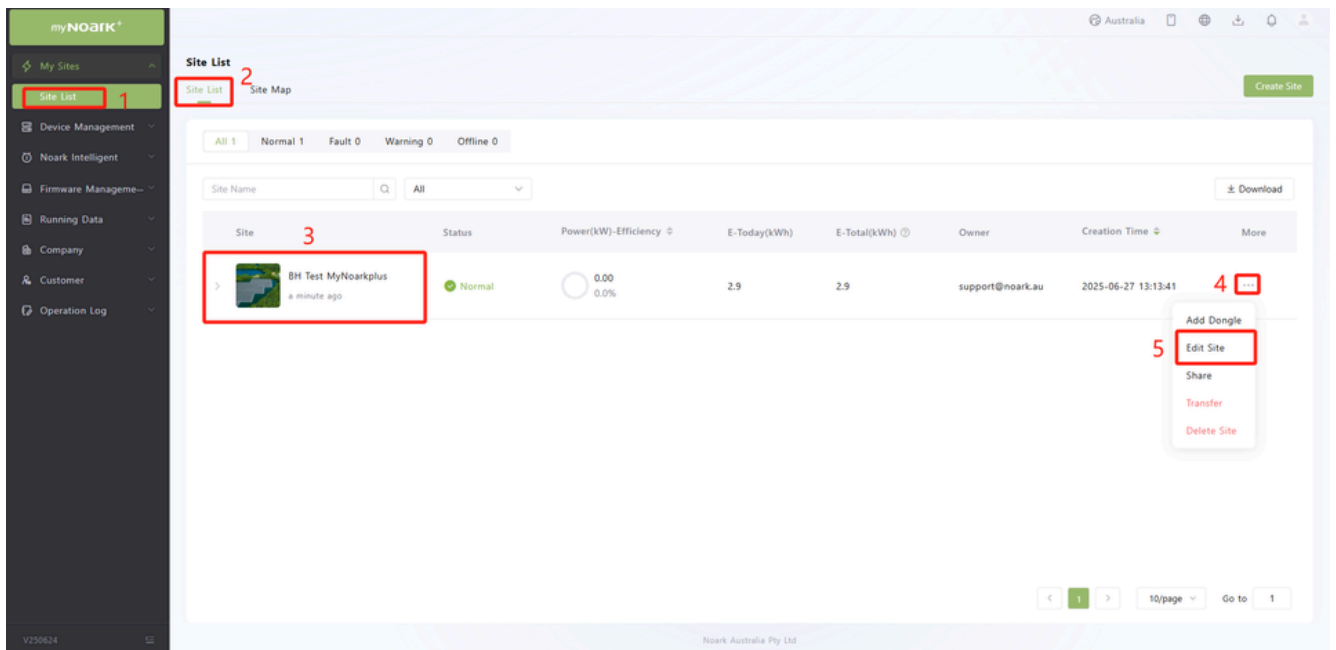
SN *

Key *

Cancel Confirm

2.3. EDITING A PLANT

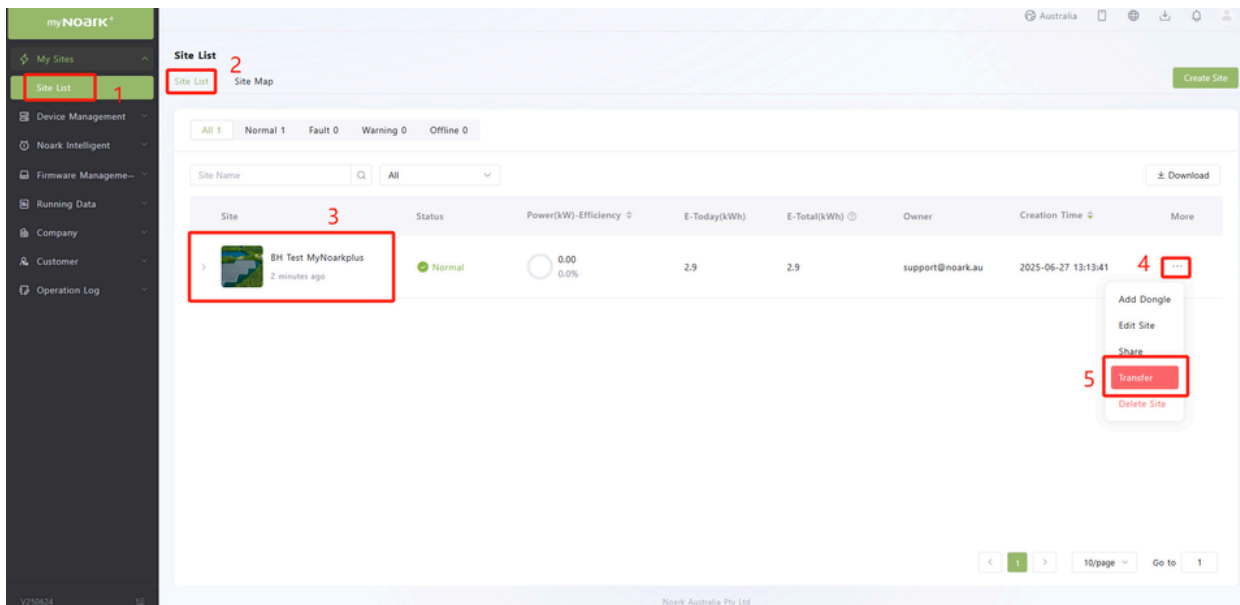
In the menu, first click 'My Sites', then 'Site List'. Select the plant that need to be edited to make the changes to the plant.



PLANT MANAGEMENT

2.4. TRANSFERRING A PLANT

When transferring a plant to another user this will remove the ownership from you and you will no longer be able to access that plant.



In the menu, first click 'My Sites', then 'Site List'. Select the plant that need to be transferred to another user. Enter the user's account in the pop-up window to complete the transfer of the plant.

Transfer ✕

Account *

PLANT MANAGEMENT

2.5. DELETING A PLANT

In the menu, first click 'My Sites', then 'Site List'. Select the plant that need to be deleted. Note, you will loose all the data associated with this site after deleting.

The screenshot shows the 'myNOARK+' interface. On the left sidebar, 'My Sites' is expanded and 'Site List' is selected (1). The main content area is titled 'Site List' (2) and contains a table of sites. The first site, 'BH Test MyNoarkplus' (3), is highlighted with a red box. A dropdown menu is open for this site, showing options: 'Add Dongle', 'Edit Site', 'Share', 'Transfer', and 'Delete Site' (5), with 'Delete Site' highlighted in red. The table data is as follows:

Site	Status	Power(kW)-Efficiency	E-Today(kWh)	E-Total(kWh)	Owner	Creation Time	More
BH Test MyNoarkplus 2 minutes ago	Normal	0.00 0.0%	2.9	2.9	support@noark.au	2025-06-27 13:13:41	...

2.6. PLANT MAP

In the menu, first click 'My Sites', then 'Site MAP'. A map with the listed plants will be displayed

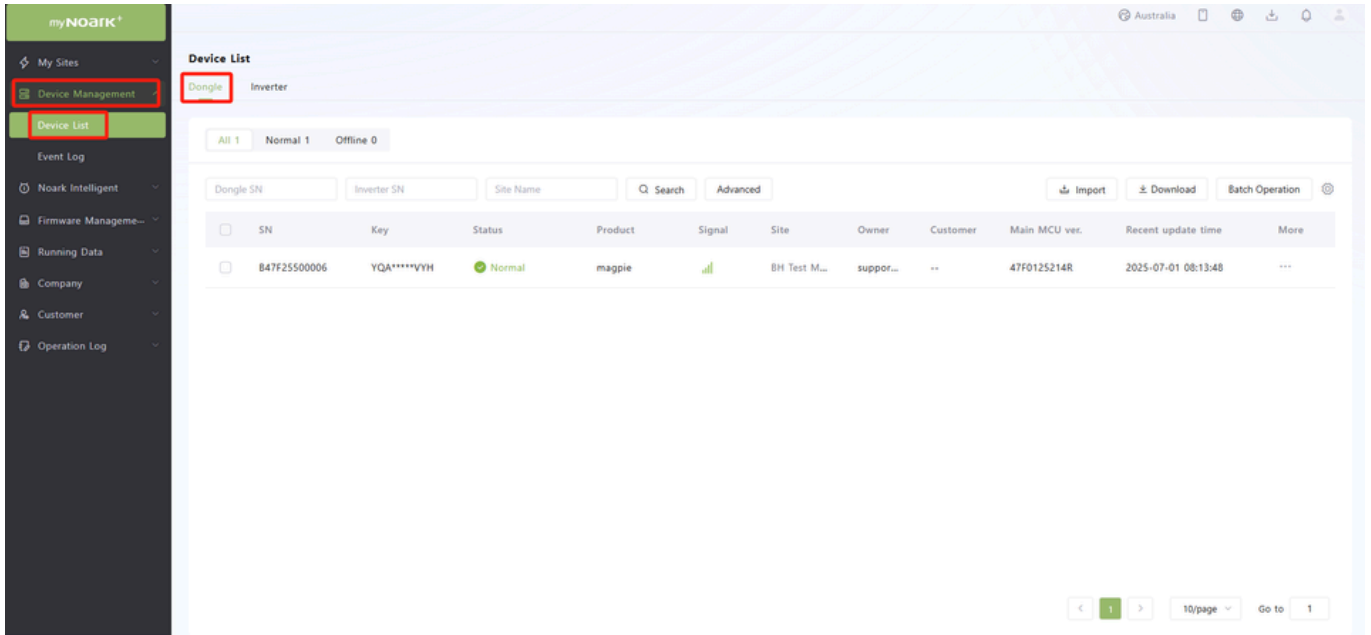
The screenshot shows the 'myNOARK+' interface. On the left sidebar, 'My Sites' is expanded and 'Site List' is selected (1). The main content area is titled 'Site List' (2) and contains a table of sites. The first site, 'BH Test MyNoarkplus' (3), is highlighted with a red box. A dropdown menu is open for this site, showing options: 'Add Dongle', 'Edit Site', 'Share', 'Transfer', and 'Delete Site' (5), with 'Delete Site' highlighted in red. The table data is as follows:

Site	Status	Power(kW)-Efficiency	E-Today(kWh)	E-Total(kWh)	Owner	Creation Time	More
BH Test MyNoarkplus 4 minutes ago	Normal	0.13 1.9%	0.1	3.0	support@noark.au	2025-06-27 13:13:41	...

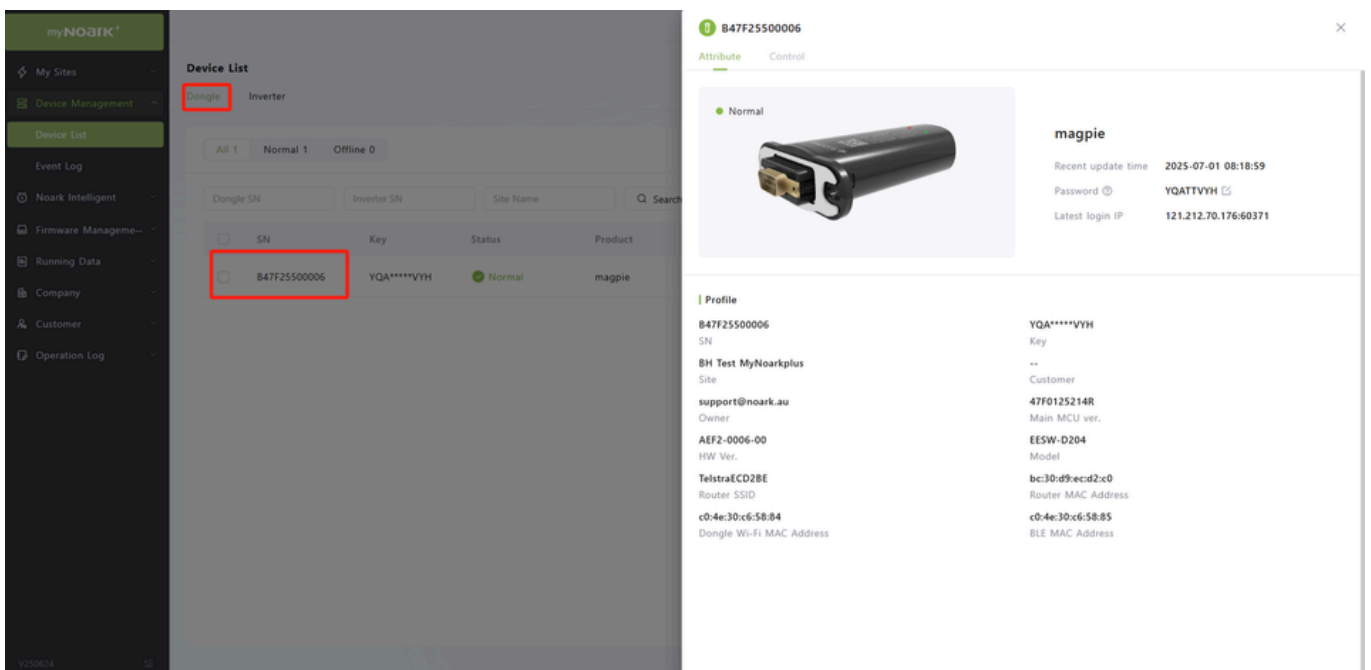
3. DEVICE MANAGEMENT

3.1. DEVICE LIST

In the menu, first click 'Device Management', then 'Device List'. Select the Dongle to enter the Dongle list page.



In the dongle List page, click on the 'SN' of a dongle to view the detailed information of the dongle.

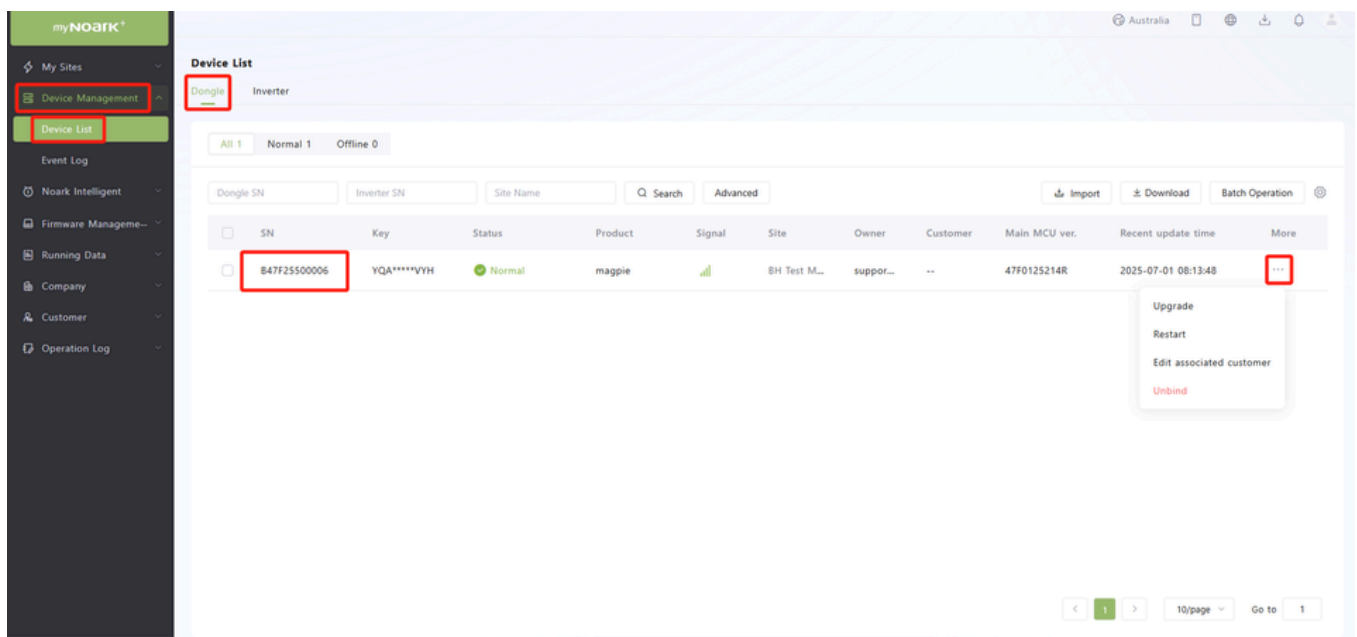


3. DEVICE MANAGEMENT

3.1. DEVICE LIST

If you need to remove the dongle from a site, you need to unbind the gateway from the plant where it is located. The specific operation is as follows:

1. Select the dongle to be unbound on the dongle list page.
2. Click the more button '(...)' and select 'Unbind' in the popup menu.
3. Follow the prompts to complete the unbind operation, as shown in the following figure.



The screenshot displays the 'myNOARK' web interface. On the left, a sidebar menu shows 'Device Management' and 'Device List' highlighted. The main content area is titled 'Device List' and shows a table of devices. The table has columns for SN, Key, Status, Product, Signal, Site, Owner, Customer, Main MCU ver., and Recent update time. A single device is listed with SN 'B47F25500006', Key 'YQA****VYH', and Status 'Normal'. A 'More' button (three dots) is visible at the end of the row, and a dropdown menu is open, showing options: Upgrade, Restart, Edit associated customer, and Unbind. The 'Unbind' option is highlighted in red. The interface also includes search filters, a search bar, and pagination controls at the bottom.

SN	Key	Status	Product	Signal	Site	Owner	Customer	Main MCU ver.	Recent update time	More
B47F25500006	YQA****VYH	Normal	magpie		BH Test M...	suppor...	--	47F0125214R	2025-07-01 08:13:48	...

3. DEVICE MANAGEMENT

3.1. DEVICE LIST

In the menu, first click 'Device Management', then 'Device List'. Select the Inverter to enter the inverter list page. In the inverter List page, click on the 'SN' of a inverter to view the detailed information of the inverter.

myNOARK®

Device List

Dongle: Inverter

All 1 Normal 1 Warning 0 Fault 0 Offline 0 Upgrading

Inverter SN Dongle SN Site Name Search Advanced Download Batch Operation

SN	Status	Device Alias	Power(W)	E-Today(kWh)	Version	COMM	Dongle	Type	Site Name	More
2401184619	Normal	2401184619	169	0.1	3.3.8.7	C.3.7.2	B47F25500006	Single phase LV ...	BH Test	...

10/page Go to 1

myNOARK®

Device List

Dongle: Inverter

All 1 Normal 1 Warning 0 Fault 0 Offline 0 Upgrading

Inverter SN Dongle SN Site Name Search Advanced Download Batch Operation

2401184619 Normal 2401184619 169 0.1 3.3.8.7 C.3.7.2 B47F25500006 Single phase LV ... BH Test ...

2401184619 Overview Event Log

132.0 Power (W) 0.1 E-Today (kWh) 0.1 E-Month (kWh) 3.0 E-Year (kWh) 3.0 E-Total (kWh)

132W 43W 111W - 24% 9W 95W

Custom Charts 2025-07-01 - 2025-07-01 Parameter

3. DEVICE MANAGEMENT

3.1. DEVICE LIST

In the menu, first click 'Device Management', then 'Device List'. Select the Inverter to enter the inverter list page. In the Inverter List click More '(...)', then select the Inverter you wish to edit the alias, debug functions, upgrade the inverter firmware, change inverter settings or delete.

You will then have access to the settings for that inverter such as Battery Setting, System Work mode, Grid Setting, Smart load, Basic Setting, Advanced Setting.

The screenshot displays the 'myNOARK' web interface. On the left is a dark sidebar menu with 'myNOARK' at the top. Below it are several menu items: 'My Sites', 'Device Management' (highlighted with a red box), 'Device List' (highlighted with a red box), 'Event Log', 'Noark Intelligent', 'Firmware Manage...', 'Running Data', 'Company', 'Customer', and 'Operation Log'. The main content area is titled 'Device List' and shows a 'Dongle' dropdown menu set to 'Inverter'. Below this are filters for 'All 1', 'Normal 1', 'Warning 0', 'Fault 0', 'Offline 0', and 'Upgrading'. There are search and filter buttons for 'Inverter SN', 'Dongle SN', and 'Site Name', along with 'Search' and 'Advanced' options. A 'Download' button and a 'Batch Operation' button are also present. The main table has the following columns: SN, Status, Device Alias, Power(W), E-Today(kWh), Version, COMM, Dongle, Type, Site Na, and More. The first row of data is highlighted with a red box around the SN '2401184619'. The 'More' button for this row is also highlighted with a red box, and a dropdown menu is open, showing options: 'Set Alias', 'Debug', 'Upgrade', 'Parameters Setting', and 'Delete'. At the bottom right, there are pagination controls showing '10/page' and 'Go to 1'.

SN	Status	Device Alias	Power(W)	E-Today(kWh)	Version	COMM	Dongle	Type	Site Na	More
2401184619	Normal	2401184619	169	0.1	3.3.8.7	C.3.7.2	B47F25500006	Single phase LV ...	BH Test	...

3. DEVICE MANAGEMENT

3.2. EVENT LOG

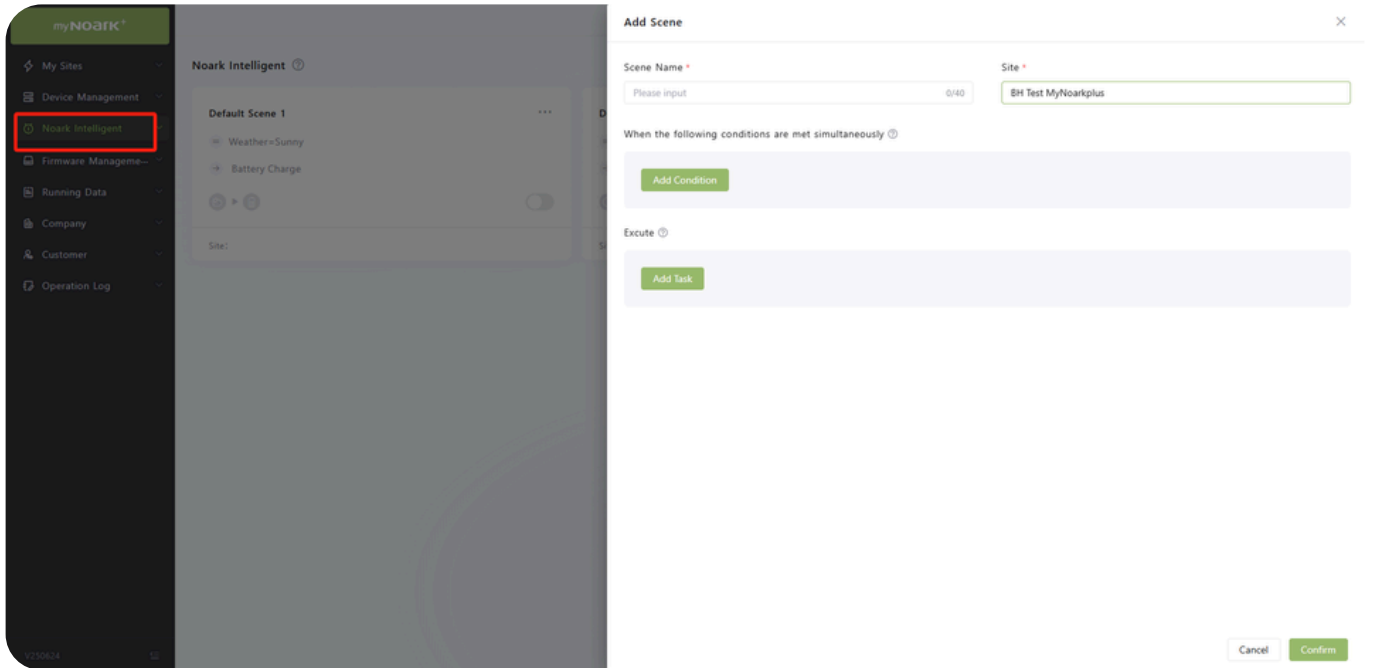
In the menu, first click 'Device Management', then 'Event log'. Select the Inverter, battery or EV charger to view the site plant abnormal information, as shown in the figure below.

The screenshot displays the myNOARK+ web interface. On the left sidebar, 'Device Management' and 'Event Log' are highlighted with red boxes. The main content area shows the 'Event Log' page with tabs for 'Inverter', 'Battery', and 'Charging pile'. The 'Inverter' tab is selected. The page includes search filters for 'All', 'All', dates '2025-06-25' to '2025-07-01', and search fields for 'Site Name', 'SN/ID', and 'fault code'. A table with columns 'Type', 'Description', 'Source', 'SN/ID', 'Device Alias', 'Type', 'Site', and 'Time' is shown, currently displaying 'No Data'. A 'Download' button is visible in the top right of the table area. The bottom right shows pagination controls for page 1 of 1.

4. NOARK INTELLIGENT

4.1 Noark Intelligent

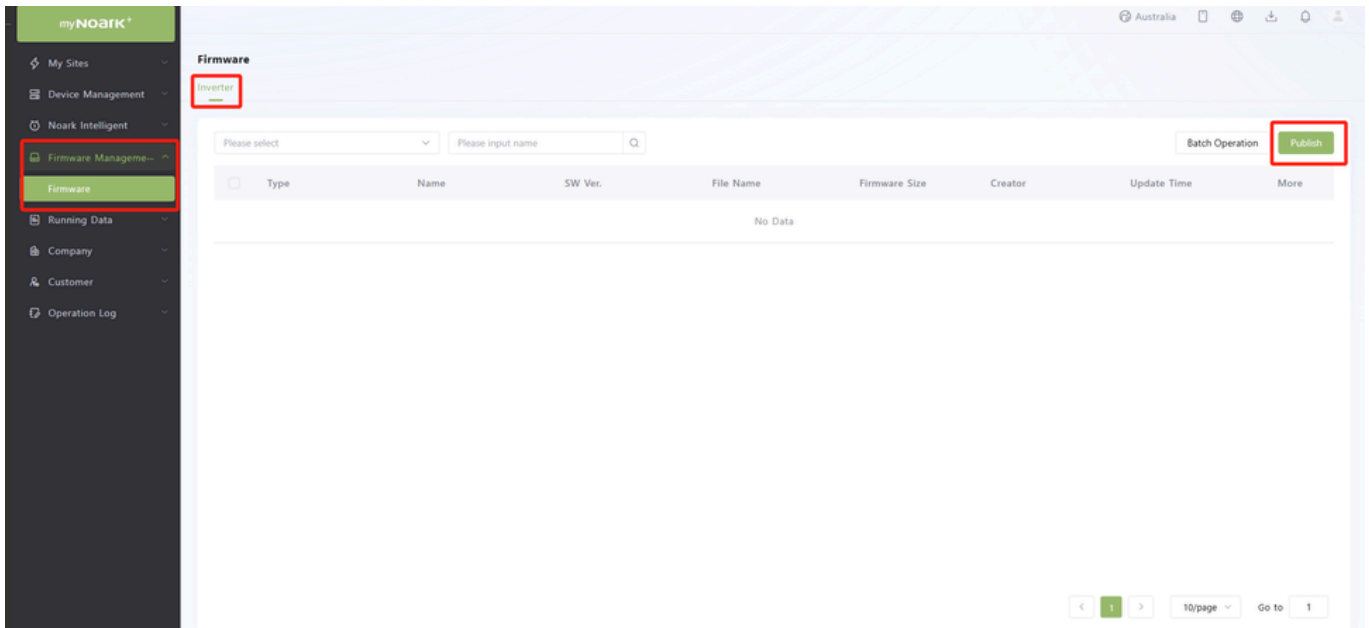
In the menu, first click 'Noark Intelligent', then add the scene to automate the performance of the inverter and battery as shown in the figure below.



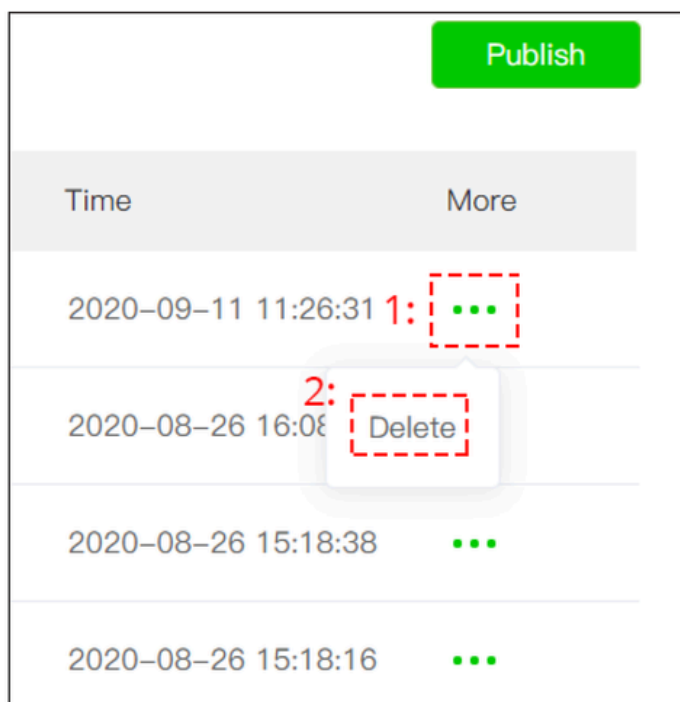
5. FIRMWARE MANAGEMENT

5.1 Firmware Management

In the menu, first click 'firmware management, then enter to the inverter firmware page. Click the 'Publish' button and follow the prompts in the pop-up page to complete the new firmware release operation.



When a certain inverter firmware is no longer in use, NOARK can delete the firmware that need to be deleted in the firmware list, click the more '(...)' button, and follow the prompts to complete the 'Delete', as shown in the figure below.



6. RUNNING DATA

6.1 Running Data

In the menu, first click running data, then enter to the inverter running data page.

1. Enter the inverter's serial number (SN) for which data needs to be viewed.
2. Select the date range.
3. Click the search button to view the inverter's operational data

The screenshot shows the 'myNOARK' web interface. The left sidebar contains a navigation menu with 'Running Data' highlighted. The main content area is titled 'Running Data' and has three tabs: 'Inverter', 'Battery', and 'Charging pile'. The 'Inverter' tab is active. Below the tabs, there is a date selector set to '2025-07-01' and a search input field containing the serial number '2401184619'. A 'Download' button is located in the top right corner. The main area displays a table of operational data for the selected inverter and date.

Time	MCU/13	COMM/14	RunStatus/59	Etoday(kWh)/60	Netoday(kWh)/61	GenToday(S)/62	BatChargeToday(kWh)/70	BatDisc(kWh)/
2025-07-01 09:13:43	3.3.8.7	C.3.7.2	2	2.7	-14.9	0	0.2	3.3
2025-07-01 09:08:54	3.3.8.7	C.3.7.2	2	2.7	-14.9	0	0.2	3.3
2025-07-01 09:03:44	3.3.8.7	C.3.7.2	2	2.8	-14.9	0	0.2	3.3
2025-07-01 08:58:54	3.3.8.7	C.3.7.2	2	2.8	-14.9	0	0.2	3.3
2025-07-01 08:53:43	3.3.8.7	C.3.7.2	2	2.8	-14.9	0	0.1	3.3
2025-07-01 08:48:53	3.3.8.7	C.3.7.2	2	2.8	-14.9	0	0.1	3.3
2025-07-01 08:43:44	3.3.8.7	C.3.7.2	2	2.8	-14.9	0	0.1	3.3
2025-07-01 08:38:54	3.3.8.7	C.3.7.2	2	2.8	-14.9	0	0.1	3.3
2025-07-01 08:33:43	3.3.8.7	C.3.7.2	2	2.8	-14.9	0	0.1	3.3
2025-07-01 08:28:53	3.3.8.7	C.3.7.2	2	2.8	-14.9	0	0.1	3.3

If you need to download the data to your local device, click the 'Download' button to save it as a file in the ".xlsx" format.

7. COMPANY MANAGEMENT

7.1. COMPANY INFORMATION

In the main menu, click 'Company' -> 'Info' to enter the Information page, where you can add company information according to the prompts.

To update/change the company information, click the 'Edit' button on the Information page

Company Information

Profile Edit

Name *
NOARK Australia Pty Ltd

Address *
1/10 Fairford Road Padstow NSW

Contact Information Edit

Name * Phone *
Akash 0456917696

E-mail *
support@noark.au

Administrators Information Transfer

Name * Phone *
support@noark.au

Account *
support@noark.au

7.2. STAFF MANAGEMENT

In the main menu, click 'Company' -> 'Staff' to enter the Staff page. Click the 'Add' button and follow the prompts to complete the addition of new employees. As shown below..

Staff Add

Please select role Please Input Account Please enter your name

Account	Nickname	Name	Role	Phone	More
akash@noark.au	akash@noark.au	Akash	Manager		
...	
...	
support@noark.au	support@noark.au	--	

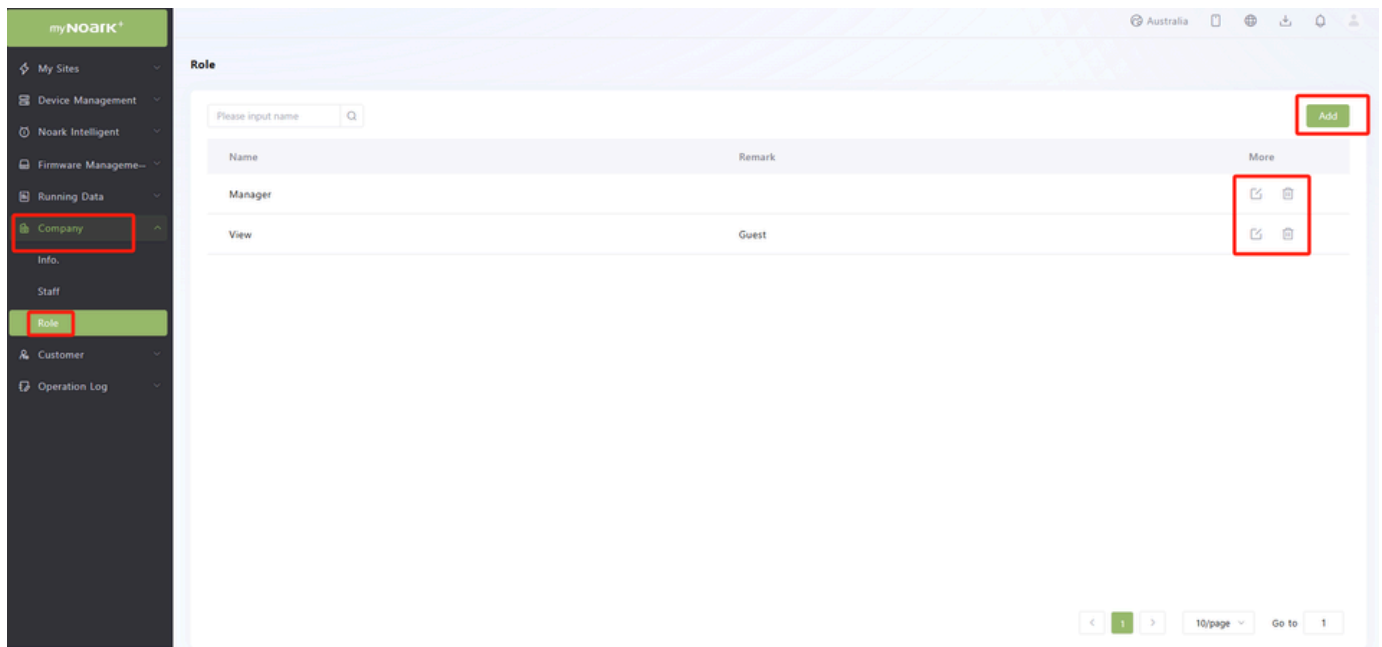
10/page Go to 1

7. COMPANY MANAGEMENT

7.3. ROLE MANAGEMENT

In the main menu, click 'Company' -> 'Info' to enter the Role page. Click the 'Add' button on this page to enter the role name and select the permissions you want to assign in the pop-up window to complete the new role addition. As shown below.

When you need to edit the permissions of a role or delete the role, click the 'Edit' or 'Delete' button behind the role in the 'Role List' to complete the operation. As shown in the figure below.

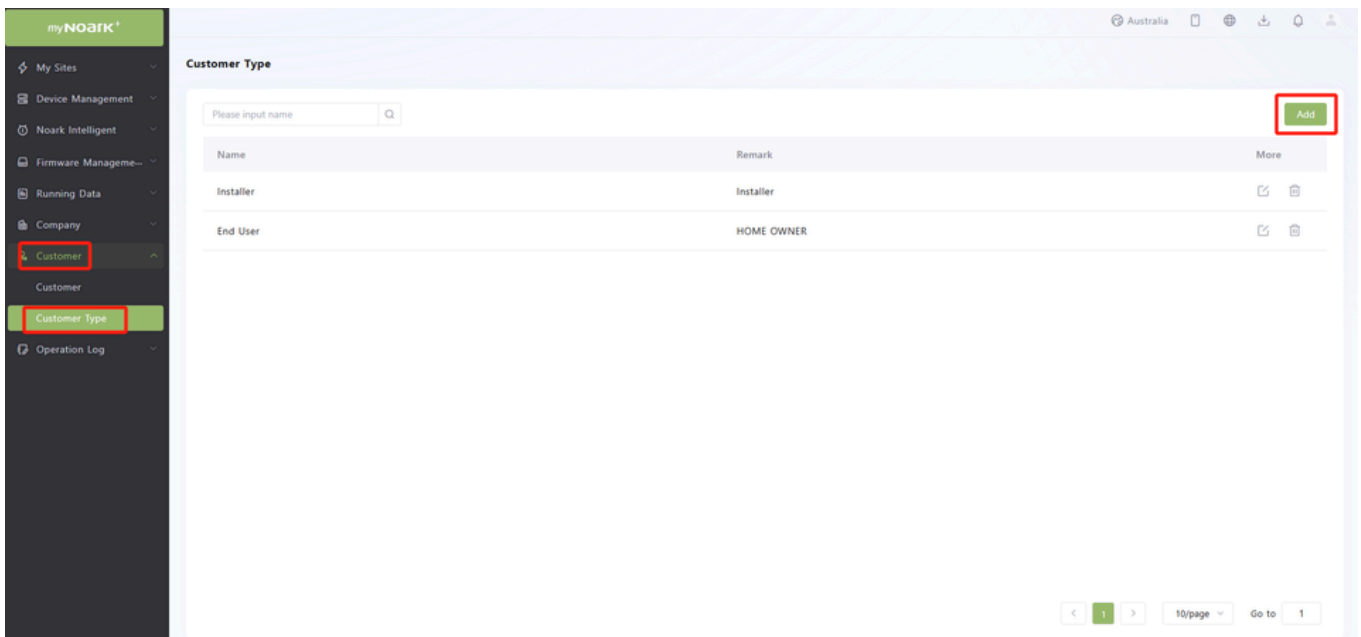


8. CUSTOMER

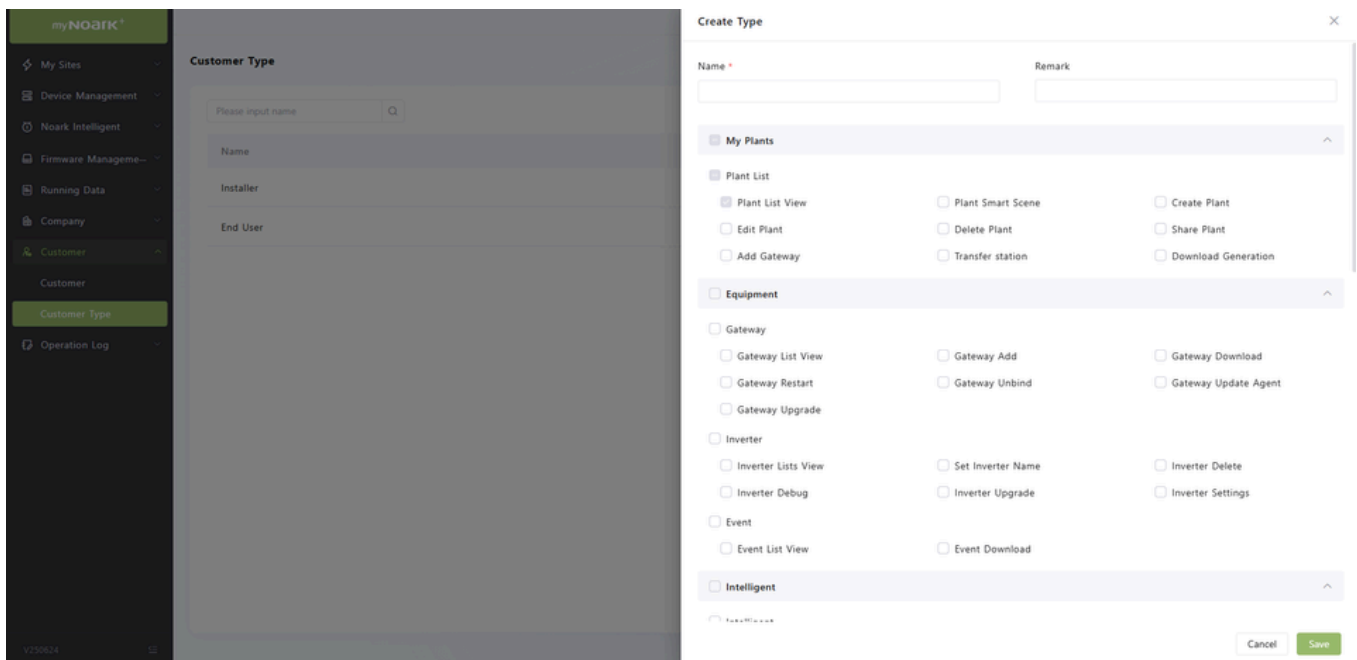
8.1 CUSTOMER

You need to start by creating a Customer Type.

1. In the menu, first click 'Customer', then 'Customer Type'.
2. Here you then want to click 'Add' to create a customer type.



3. You will need to give the customer type a name and remark. For example, we have used 'Advanced Customer' as the name and a brief description of what that customer type has access to in the 'Remark' section. You can then set the appropriate sections that you feel this Customer Type can have access to.

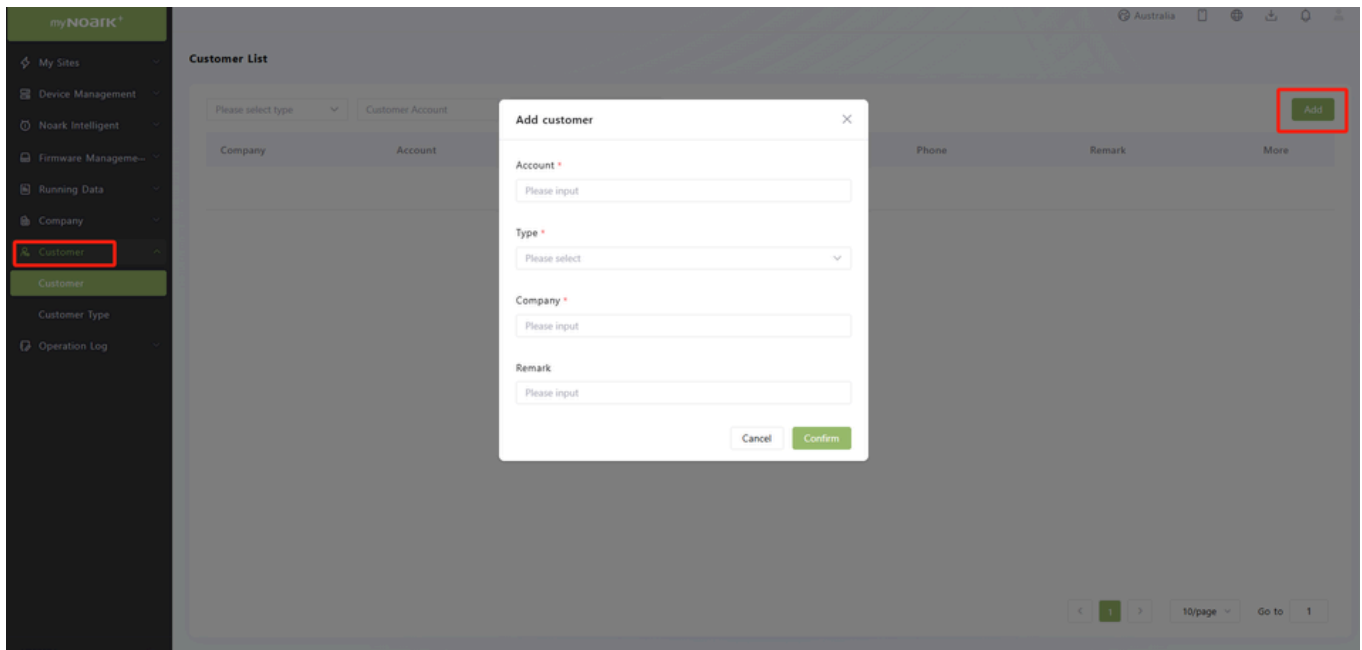


8. CUSTOMER

8.2 CUSTOMER TYPE

After creating the customer type, you need to assign the customer type you created to your customer.

1. In the main menu, first click 'Customer', the 'Customer'.
2. Then click 'Add' to the customer and assign the customer type



3. You now need to enter the customer username in the 'Account' field, select you 'Customer Type' that you just created from the drop-down list, and then enter the company or users name in the 'Company' field (this is mainly for your records). Finally click 'Confirm' to save the changes.

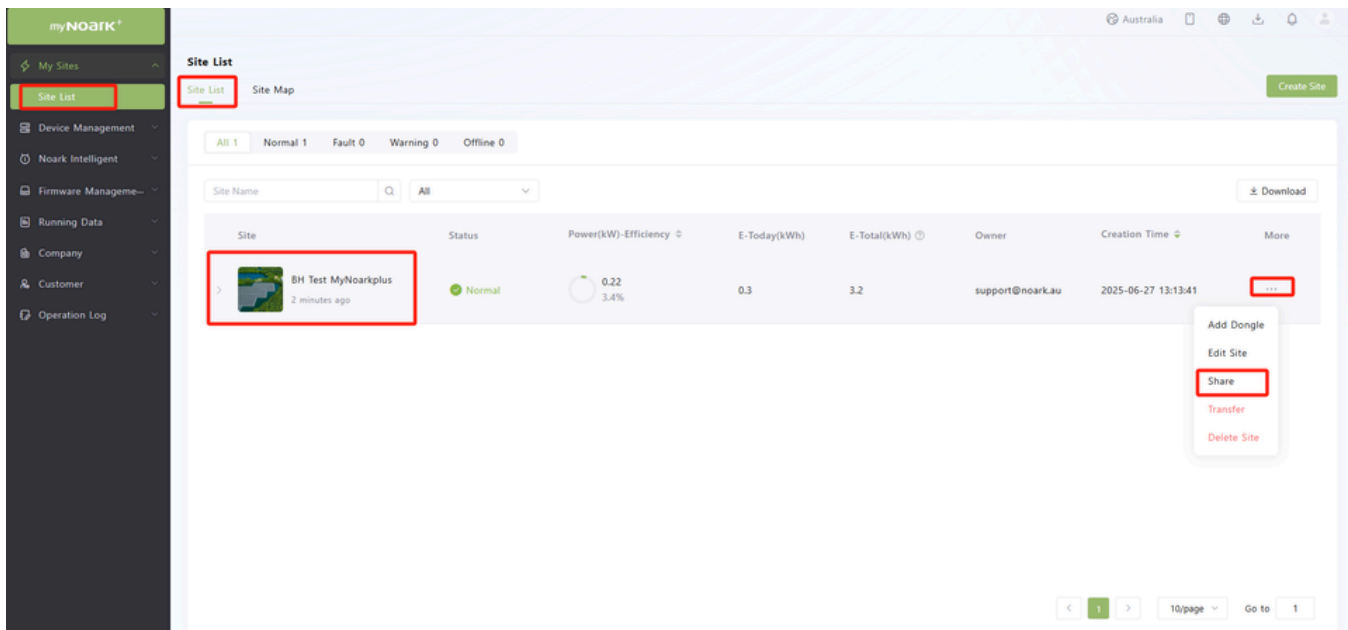
8. CUSTOMER

8.3 SHARING A PLANT

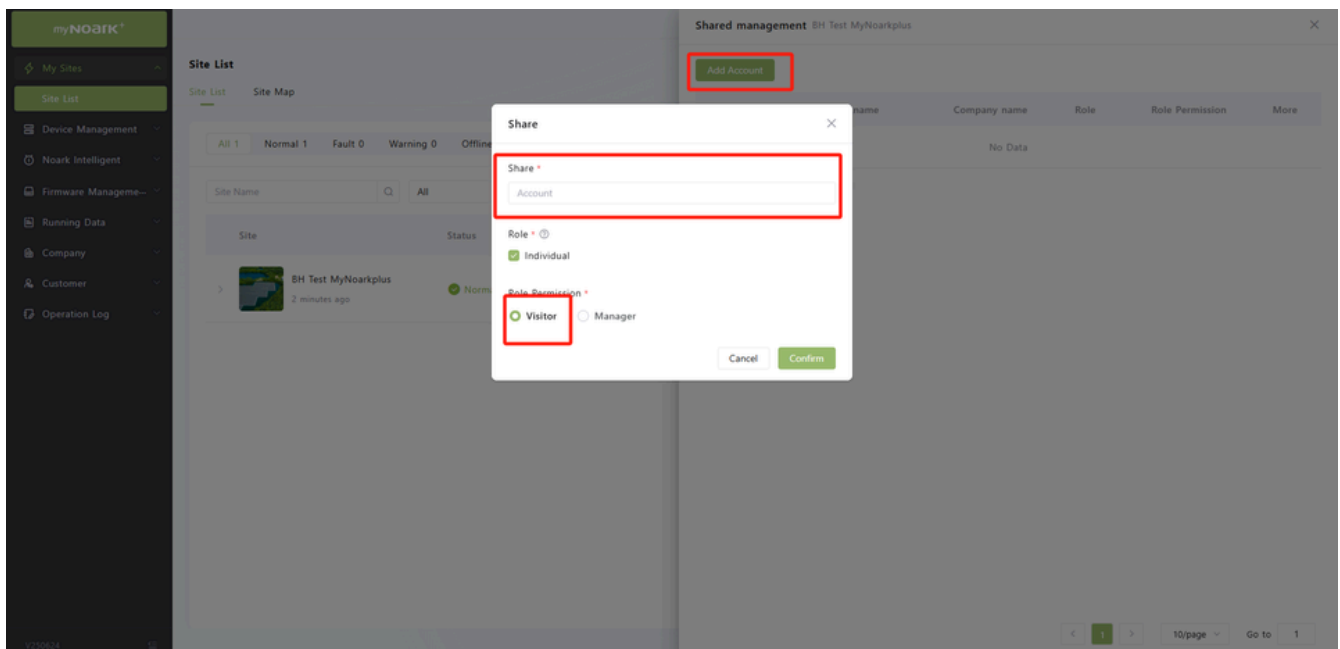
If you are an installer and need to share the plant you created for a customer, follow the steps below.

1. In the menu, first click 'My sites', then 'Site List'.

2. Select the site and Click 'More' (...) and then 'Share' in the plant you want to share.



3. You will then be presented with the option to share to an account. At this moment, you need to enter the customers username that they used to sign up to the platform, and finally click 'Confirm'.



9. OPERATION LOG

9.1 OPERATION LOG

If you want to view the log of the specific inverter such as settings change, upgrade, delete then you can view it from the operation log page.

The screenshot displays the myNOARK+ web interface. On the left, a dark sidebar contains a menu with 'Operation Log' highlighted in green. The main content area features a header with 'myNOARK+' and navigation icons. Below the header, there are tabs for 'Inverter' and 'Site'. A filter section includes a dropdown menu set to 'Setting', a date range from '2025-05-30' to '2025-07-01', a search box with the value '2401184619', and a 'Q Search' button. A table with the following columns is shown: Time, SN, Operation, Result, Original Value, New Value, and Operator. The table body is empty, displaying 'No Data'. At the bottom right of the table, there are pagination controls showing '10/page' and 'Go to 1'.

10. FEEDBACK

We greatly value your feedback and suggestions. If you have any comments or suggestions, please contact us through the following methods:

Noark Australia Pty Ltd



Noark Australia



noarkau



Noark Australia Pty Ltd



Noark Australia



Address : Warehouse 1, 10-12 Fairford Road Padstow NSW 2211 Australia



Email : info@noark.au



Phone : 1300 771 73